


















Wichita State University Student Concern Resolution Guide

Students should begin the process of resolving an issue by completing Step 1 for the appropriate concern type. If the issue is not resolved after completing Step 1, the student should complete Step 2, and so on until the issue is resolved or all steps have been exhausted. All policies referenced can be found in the [WSU Policies and Procedures Manual](#).

	Concern Type		Step 1		Step 2		Step 3
Discrimination Concerns	Regarding sex or gender (Policy 3.06 or 8.16)		Contact Student Conduct & Community Standards 316-978-6681		Contact Title IX Coordinator 316-978-5177		
	Regarding another protected class or retaliation (Policy 3.47 or 3.19)		Contact Associate Director of Human Resources 316-978-6123				
Academic Concerns	Grade-Related (Policy 2.03)		Contact Course Instructor		Contact Department Chair		File Grade Appeal with Associate Vice President for Academic Affairs 316-978-3010
	About Instructor		Contact Course Instructor or Department Chair (Contact Dean of College if Instructor is Chair)		Contact Dean of the Academic College		Contact Associate Vice President for Academic Affairs 316-978-3010
	About Program or Other Issues		Contact Department Chair or Program Director				
Non-Academic Concerns	Regarding Services		Contact Staff in Relevant University Office		Contact Supervisor/ Director of Relevant University Office		Contact Vice President for Student Affairs 316-978-3021
	Regarding Another Student (Policy 8.05)		Contact Student Conduct & Community Standards 316-978-6681		Contact Vice President for Student Affairs 316-978-3021		
	Other		Attempt to Resolve Issue	