

Department of Sport Management

PUBLIC DISCLOSURE INFORMATION

The sport management degree programs at Wichita State University have received specialized accreditation through the Commission on Sport Management Accreditation (COSMA) located in Fort Collins, Colorado, USA. The sport management programs in the following degrees are accredited by COSMA:

- Bachelor of Arts in Sport Management
- Master of Education in Sport Management •

In keeping with COSMA's policy of transparency and accountability, the following document lists the most recent statement and assessment of student learning outcomes and operational effectiveness goals. Additionally, the following document also includes a program profile, which details university and program-related information.

CONTACT

If you have any questions about the student learning outcomes, operational effectiveness goals, or program profile information, then please feel free to contact the department's chair and accreditation officer:

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B.A.-Sport Management Student Learning Outcomes Matrix - Academic Year 2021 – 2022

Identify Each Student Learning Outcome and Measurement Tool(s)	Identify Benchmark	Total Number of Students Observed	Total Number of Students Meeting Expectation	Assessment Results: Percentage of Students Meeting Expectation	Assessment Results: Does not meet expectation Meets expectation Exceeds expectation Insufficient data
SLO 1 – Identify an management field, i social, and legal corrections of the social	ncluding knowle				
Measure 1 SMGT 447- Internship reflection report (direct)	Minimum of 80% at acceptable or better	31	28	90.3%	Exceeds expectations
Measure 2 SMGT 446- Key concepts exam (direct)	Minimum of 80% at correct or better on exam	64	55	85.9%	Meets expectations
Measure 3 Student exit survey (indirect)	Minimum of 80% at mostly prepared or better	52-53	49-53	81.1%-100%	Meets expectations
Measure 4 Alumni survey (indirect)	Minimum of 80% at mostly prepared or better	123-124	90-118	83.1%-95.2% with the following exceptions: financial management (73.4%), budgeting (73.2%), and business analytics (74.2%).	**Does not meet expectations
Measure 5 Employer survey (indirect)	Minimum of 80% at mostly prepared or better	NA	NA	NA	Not scheduled for reporting until AY 2023
Measure 6 SMGT 447- Internship site supervisor evaluation (indirect) SLO 2 – Apply ethi	Minimum of 80% at mostly prepared or better	32-38	28-37	87.5%-97.4%	Exceeds expectations

Measure 1 SMGT 475- Ethics writing assignment (direct)	Minimum of 80% at acceptable or better	NA	NA	NA	Not scheduled for reporting until AY 2023
Measure 2 SMGT 447- Internship reflection report (direct)	Minimum of 80% at acceptable or better	31	29	93.5%	Exceeds expectations
Measure 3 Student exit survey (indirect)	Minimum of 80% at mostly prepared or better	52, 53	99, 53	94.2%, 100%	Exceeds expectations
Measure 4 Alumni survey (indirect)	Minimum of 80% at mostly prepared or better	122, 122	116, 116	95.1%, 95.1%	Exceeds expectations
Measure 5 Employer survey (indirect)	Minimum of 80% at mostly prepared or better	NA	NA	NA	Not scheduled for reporting until AY 2023
Measure 6 SMGT 447- Internship site supervisor evaluation (indirect)	Minimum of 80% at mostly prepared or better	37, 37	34, 34	91.9%, 91.9%	Exceeds expectations
Measure 1 SMGT 461- Risk management assignment (direct)	Minimum of 80% at mostly prepared or better	NA	NA	vision-making in sport	Not scheduled for reporting until AY 2024
Measure 2 SMGT 447 – Internship reflection report (direct)	Minimum of 80% at acceptable or better	31	28	90.3%	Exceeds expectations
Measure 3 Student exit survey (indirect)	Minimum of 80% at mostly prepared or better	53, 53	52, 52	98.1%, 98.1%	Exceeds expectations
Measure 4 Alumni survey (indirect)	Minimum of 80% at mostly prepared or better	123, 123	121, 121	98.4%, 98.4%	Exceeds expectations
Measure 5 Employer survey (indirect)	Minimum of 80% at mostly	NA	NA	NA	Not scheduled for reporting until AY 2023

	prepared or				
	better				
Measure 6	Minimum of	38, 38	35, 33	92.1%, 86.8%	Exceeds
SMGT 447-	80% at				expectations
Internship site	mostly				
supervisor	prepared or				
evaluation	better				
(indirect)					
SLO 4- Demonstra		of, and apprec	iation for, diversi	ity in sport.	
Measure 1	Minimum of	36	34	94.4%	Exceeds
SMGT 444- Org.	80% at				expectations
diversity	acceptable or				
reflection paper	better				
and presentation					
(direct)					
Measure 2	Minimum of	31	29	93.5%	Exceeds
SMGT 447-	80% at				expectations
Internship	acceptable or				
reflection report	better				
(direct)					
Measure 3	Minimum of	53, 53	53, 53	100%, 100%	Exceeds
Student exit	80% at				expectations
survey	mostly				
(indirect)	prepared or				
	better				
Measure 4	Minimum of	123, 123	119, 115	96.7%, 93.5%	Exceeds
Alumni survey	80% at				expectations
(indirect)	mostly				
	prepared or				
	better				
Measure 5	Minimum of	NA	NA	NA	Not scheduled
Employer survey	80% at				for reporting
(indirect)	mostly				until AY 2023
	prepared or				
	better				
Measure 6	Minimum of	31, 31	29, 29	93.5%, 93.5%	Exceeds
SMGT 447-	80% at				expectations
Internship site	mostly				
supervisor	prepared or				
evaluation	better				
(indirect)					
		interpersonal	communication s	kills necessary for eff	ective sport
management practic					
Measure 1	Minimum of	NA	NA	NA	Not scheduled
SMGT 112-	80% at				for reporting
Instructor	mostly				until AY 2024
interview	prepared or				
assignment	better				
(direct)					
Measure 2	Minimum of	31	29	93.5%	Exceeds
SMGT 447-	80% at				expectations
Internship	acceptable or				
reflection report	better				
(direct)					

Measure 3 Student exit survey (indirect)	Minimum of 80% at mostly prepared or better	53, 53, 53	51, 53, 52	96.2%, 100%, 98.1%	Exceeds expectations
Measure 4 Alumni survey (indirect)	Minimum of 80% at mostly prepared or better	122, 123, 123	115, 113, 119	94.3%, 91.9%, 96.7%	Exceeds expectations
Measure 5 Employer survey (indirect)	Minimum of 80% at mostly prepared or better	NA	NA	NA	Not scheduled for reporting until AY 2023
Measure 6 SMGT 447- Internship site supervisor evaluation (indirect)	Minimum of 80% at mostly prepared or better	34, 38, 38	33, 35, 35	97.1%, 92.1%, 92.1%	Exceeds expectations
SLO 6- Demonstrat	e skills pertainin	g to the use of	technology in sport	t management.	
Measure 1 SMGT 426- Social media project (direct)	Minimum of 80% at acceptable or better	43	35	81.4%	Meets expectations
Measure 2 SMGT 447- Internship reflection report (direct)	Minimum of 80% at acceptable or better	31	30	96.8%	Exceeds expectations
Measure 3 Student exit survey (indirect)	Minimum of 80% at mostly prepared or better	53, 53, 53	49, 50, 50	92.4%, 94.3%, 94.3%	Exceeds expectations
Measure 4 Alumni survey (indirect)	Minimum of 80% at mostly prepared or better	121, 123	108, 99	89.3%, 80.5%	Meets expectations
Measure 5 Employer survey (indirect)	Minimum of 80% at mostly prepared or better	NA	NA	NA	Not scheduled for reporting until AY 2023
Measure 6 SMGT 447- Internship site supervisor evaluation (indirect)	Minimum of 80% at mostly prepared or better	37, 30	36, 29	97.3%, 96.7%	Exceeds expectations
SLO 7- Apply the k setting.	nowledge and sl	alls acquired ir	h their sport manage	ement classes in a s	port management

Measure 1 SMGT 447- Internship reflection report (direct)	Minimum of 80% at acceptable or better	31	28	90.3%	Exceeds expectations
Measure 2 SMGT 447- Resume (direct)	Minimum of 80% at acceptable or better	31	30	96.8%	Exceeds expectations
Measure 3 SMGT 447- Internship site supervisor evaluation (indirect)	Minimum of 90% receiving overall rating of agree or better	38	38	100%	Exceeds expectations
Measure 4 Alumni survey (indirect)	Minimum of 80% at mostly valuable or better	123	96	83.5%	Meets expectations

Note: If you are using different direct and indirect measures for different degree programs, please replicate the matrix, using one matrix for each program that has different measures. If different programs use the same measures, only one copy of the matrix is needed.

Student Learning Outcomes Matrix Narrative:

Your outcomes assessment plan must include, at minimum, two direct and two indirect measures of all student learning outcomes. Some measurement tools will be used to measure more than one student learning outcome. Each student learning outcomes must be measured at least once; including more and varied measures is a better practice and is encouraged. Below, narrate how you "close the loop" by describing any changes and improvements you made and plan to make as a result of your assessment activity:

- Address <u>ALL</u> SLOs those that meet or exceed expectations and those that do not.
- Explain why you have measures with insufficient data.
- Describe how this outcomes assessment data drives curricular and other decisions.
- Describe how have you improved/changed this year based on this data (close the loop).

COVID-19 additional explanation requirements: Discuss what modifications you made to your O/A plan, instrument changes, changes in required hours, if/how you fell short in data collection, what was difficult to measure and include how this circumstance has impacted how you are moving forward with outcomes assessment data collection.

Undergraduate Narrative: By in large, the B.A.—Sport Management SLOs were met for this year's annual reporting, however, the percentage meeting SLO benchmarks seems lower than the past few years. In order to address each SLO, we note particular points of pride, especially in light of recent, difficult academic years for students, faculty, and practitioners. Specific talking points include strong marks for the following:

- Applying sport management knowledge from classes to professional practice settings (SLO7);
- 2) An ability to engage with and utilize foundational industry technology (SLO6);

- a. It should be noted that SLO6, Measure 1 (social media project in SMGT 426: sport public relations) met expectations while all other measures exceeded expectations. Looking at the numbers it was extremely obvious that a number of students were disconnected and skewed the overall class average. The instructor of record noted the students' performance was indicative of a semester-long malaise.
- 3) Robust written, oral, and interpersonal communication skills for effective professional practice (SLO5);
- 4) A strong appreciation and understanding of diversity within sport and our industry based upon all measures reported in this reporting cycle (SLO4);
- 5) Demonstrated critical thinking and problem-solving in a variety of ways as measured by perceptions of alumni, site supervisors, and interns (during self-reflection and integration assignments) (SLO3);
- 6) Identifying and applying ethical decision-making frameworks (SLO2);
- 7) Demonstrated a foundational understanding of sport management content and concepts (SLO1)
 - a. Regarding SLO 1, Measure 4, which *did not meet expectations*, students reported their understanding and preparedness levels for finance and budget management and business analytics on the UG alumni survey below our 80% benchmark. These content areas have been low performers on annual reports historically, but both reported near the 80% benchmark, including 73.4% for financial management, 73.2% for budgeting, and 74.2% for business analytics.
 - b. Faculty, while cautiously optimistic since these content areas have been performing at or near the required benchmark, are continuing to monitor teaching strategies for these content areas. Faculty will continue to monitor as needed. Of note, though, is that these content areas were above the 80% benchmark on final site supervisor evaluations (n=38), illustrating additional positive trends or data.

Faculty have reviewed student performances on these measures and will continue to emphasize these learning outcomes and measures in accordance with changes in industry best-practices and academic content. Data driven decision-making is key to our outcomes-assessment plan. Specific measures are evaluated, as well, annually in order to see if they are appropriate measures for each learning objective.

While our departments Temporary Emergency Response (TER) plan for COVID-19 accommodations to applied learning requirements sunset in the fall 2021 semester, the impact on our undergraduate enrollment has been noticeable. Prior to the COVID-19 pandemic (and subsequent closing of jobs or internship opportunities), our undergraduate program was near 230 students, which is a record enrollment for WSU. Spring 2022 enrollment was near 170 and fall 2022 enrollment projects are flat, but undergraduate sport management admissions are near prepandemic levels. Faculty are continuing efforts to further engage fall 2022 admits in the hope of yielding those students from admits to on-campus and enrolled undergraduate sport management students.

M.Ed.-Sport Management Student Learning Outcomes Matrix -Academic Year 2021 – 2022

Identify Each Student Learning Outcome and Measurement Tool(s) SLO 1 – Demonstrate management field, incl		Students Observed			
legal concepts.	utiling kilowiedge	or managemen	n, marketing, p	uone relations, p	sycho-social, and
Measure 1 Comprehensive exam (direct)	Minimum of 95% at acceptable or better	17	17	100%	Meets expectations
Measure 2 SMGT 847- Internship reflection/ integration paper (direct)	Minimum of 90% at acceptable or better on each section of the report	16	16	100%	Exceeds expectations
Measure 3 Alumni survey (indirect)	Minimum of 80% at mostly prepared or better	59-60	49-57	81.7%-95%	Meets expectations
Measure 4 Employer survey (indirect)	Minimum of 80% at mostly prepared or better	NA	NA	NA	Not scheduled for reporting until AY 2023
Measure 5 SMGT 847- Internship site supervisor evaluation (indirect)	Minimum of 80% at mostly prepared, or better, or agree.	17-20	17-20	94.4%-100%	Exceeds expectations
SLO 2 – Evaluate and	effectively apply of	ethical decision	n-making frame	eworks in relation	n to issues facing
sport managers Measure 1 SMGT 812- Ethical dilemma assignment (direct)	Minimum of 90% at mostly prepared or better	NA	NA	NA	Not scheduled for reporting until AY 2024
Measure 2 SMGT 847- Internship reflection/ integration paper (direct)	Minimum of 90% at acceptable or better on each section of the report	16	16	100%	Exceeds expectations
Measure 3 Alumni survey	Minimum of 80% at mostly	60, 60	54, 57	90%, 95%	Meets expectations

(indirect)	prepared or				
	better				
Measure 4	Minimum of	NA	NA	NA	Not scheduled
Employer survey	80% at mostly				for reporting
(indirect)	prepared or better				until AY 2023
Measure 5	Minimum of	19, 19	18, 19	94.7%, 100%	Exceeds
SMGT 847-	80% at mostly				expectations
Internship site	prepared, or				
supervisor evaluation	better, or				
(indirect)	agree.				
SLO 3 – Display critica organizations.	al thinking skills r	elated to effe	ective manager	rial decision-making	g in sport
Measure 1	Minimum of	NA	NA	NA	Not scheduled
SMGT 801-	90% at mostly				for reporting
Organizational	prepared or				until AY 2024
evaluation	better				
assignment					
(direct)					
Measure 2	Minimum of	16	16	100%	Exceeds
SMGT 847-	90% at				expectations
Internship reflection/	acceptable or				-
integration paper	better on each				
(direct)	section of the				
	report				
Measure 3	Minimum of	58, 58	58, 58	100%, 100%	Exceeds
Alumni survey	80% at mostly				expectations
(indirect)	prepared or				_
	better				
Measure 4	Minimum of	NA	NA	NA	Not scheduled
Employer survey	80% at mostly				for reporting
(indirect)	prepared or				until AY 2023
	better				
Measure 5	Minimum of	20, 20	20, 20	100%, 100%	Exceeds
SMGT 847-	80% at mostly				expectations
Internship site	prepared, or				
supervisor evaluation	better, or				
(indirect)	agree.				
SLO 4- Examine and n					
Measure 1	Minimum of	16	16	100%	Exceeds
SMGT 800- Research	90% at				expectations
report	acceptable or				
(direct)	better	16	16	1000/	E 1
Measure 2	Minimum of	16	16	100%	Exceeds
SMGT 847-	90% at				expectations
Internship reflection/ integration paper	acceptable or better on each				
0 11	section of the				
(direct)					
Measure 3	report Minimum of	58, 58	54, 52	93.1%, 89.7%	Exceeds
Alumni survey	80% at mostly	50, 50	54, 52	93.170, 89.7%	expectations
(indirect)	prepared or				expectations
(mun ecc)	better				
	UCIICI	I			I

Measure 4	Minimum of	NA	NA	NA	Not scheduled
Employer survey	80% at mostly	1111	1 1 1 1	1 12 1	for reporting
(indirect)	prepared or				until AY 2023
(better				
Measure 5	Minimum of	20, 20	20, 20	100%, 100%	Exceeds
SMGT 847-	80% at mostly	-	-		expectations
Internship site	prepared, or				-
supervisor evaluation	better, or				
(indirect)	agree.				
SLO 5- Critically evaluated	-	its impact on	-	cision-making in s	port.
Measure 1	Minimum of	20	20	100%	Exceeds
SMGT 847-	90% at				expectations
Internship reflection/	acceptable or				
integration paper	better on each				
(direct)	section of the				
1.7	report				
Measure 2	Minimum of	NA	NA	NA	Not scheduled
SMGT 810-	90% at				for reporting
Diversity paper	acceptable or				until AY 2023
(direct) Measure 3	better Minimum of	60, 60	57, 56	95%, 93.3%	Exceeds
Alumni survey		60, 60	57, 30	95%, 95.5%	
(indirect)	80% at mostly prepared or				expectations
(mullect)	better				
Measure 4	Minimum of	NA	NA	NA	Not scheduled
Employer survey	80% at mostly			11/2	for reporting
(indirect)	prepared or				until AY 2023
(mun eee)	better				until 111 2025
Measure 5	Minimum of	20, 20	20, 20	100%, 100%	Exceeds
SMGT 847-	80% at mostly	,	,	,	expectations
Internship site	prepared, or				1
supervisor evaluation	better, or				
(indirect)	agree.				
SLO 6- Develop advar		and interperso	onal communic	ation skills necess	sary for effective
sport management prac				1000/	
Measure 1	Minimum of	16	16	100%	Exceeds
SMGT 847-	90% at				expectations
Internship reflection/					
integration paper	better on each section of the				
(direct)					
Measure 2	report Minimum of	21	21	100%	Exceeds
SMGT 803-	90% at	21	<u>~1</u>	10070	expectations
Marketing plan	acceptable or				- Apectations
(direct)	better				
Measure 3	Minimum of	58, 58, 58	55, 53, 57	94.8%,	Exceeds
Alumni survey	80% at mostly	20,20,20	20,00,07	91.4%, 98.3%	expectations
(indirect)	prepared or			, , , , , , , , , , , , , , , , ,	1
× ,	better				
Measure 4	Minimum of	NA	NA	NA	Not scheduled
Employer survey	80% at mostly				for reporting
(indirect)	prepared or				until AY 2023
. ,	better				
Measure 5	Minimum of	20, 20, 20	20, 20, 19	100%, 100%,	Exceeds
	80% at mostly			95%	expectations

C) (CT 0.47	1	T	T		T
SMGT 847-	prepared, or				
Internship site	better, or				
supervisor evaluation	agree.				
(indirect)					
SLO 7- Model the know	wledge and skills	acquired in th	neir sport manag	ement classes in	a sport
management setting.					
Measure 1	Minimum of	16	16	100%	Exceeds
SMGT 847-	90% at				expectations
Internship reflection/	acceptable or				1
integration paper	better on each				
(direct)	section of the				
	report				
Measure 2	Minimum of	16	16	100%	Exceeds
SMGT 847- Resume	90% at				expectations
(direct)	acceptable or				1
(better on each				
	section of the				
	report				
Measure 5	Minimum of	20	20	100%	Meets
SMGT 847-	95% agree on	20	20	10070	expectations
Internship site	performance				
supervisor evaluation	evaluation				
(indirect)	items				
Measure 4	Minimum of	60	52	86.7%	Meets
Alumni survey	80% at mostly		52	00.770	expectations
(indirect)	valuable or				CAPECIALIONS
(mull cct)	better				
	Detter				

Student Learning Outcomes Matrix Narrative:

Your outcomes assessment plan must include, at minimum, two direct and two indirect measures of all student learning outcomes. Some measurement tools will be used to measure more than one student learning outcome. Each student learning outcomes must be measured at least once; including more and varied measures is a better practice and is encouraged. Below, narrate how you "close the loop" by describing any changes and improvements you made and plan to make as a result of your assessment activity:

- *Address ALL SLOs those that meet or exceed expectations and those that do not.*
- Explain why you have measures with insufficient data.
- Describe how this outcomes assessment data drives curricular and other decisions.
- Describe how have you improved/changed this year based on this data (close the loop).

COVID-19 additional explanation requirements: Discuss what modifications you made to your O/A plan, instrument changes, changes in required hours, if/how you fell short in data collection, what was difficult to measure and include how this circumstance has impacted how you are moving forward with outcomes assessment data collection.

Graduate Narrative: In general, the M.Ed.—Sport Management SLOs were met for this year's annual reporting. Similar to the undergraduate program previously reported, the percentage meeting SLO benchmarks seems lower than the recent few years. In order to address each SLO,

we note particular points of pride and talking points, which include strong marks for the following:

- 1) Applying and modeling sport management knowledge from the classroom to professional settings (SLO7);
- 2) Robust written, oral, and interpersonal communication skills for effective professional practice (SLO6);
- 3) A strong ability to evaluate diversity and its impact on decision-making within the sport industry (SLO5);
- 4) Research skills (and an understanding of applied research) as they pertain to professional practice within the industry (SLO4);
- 5) Strong critical thinking and problem-solving skills in a variety of ways as measured by perceptions of alumni, site supervisors, and interns (during self-reflection and integration assignments) (SLO3);
- 6) Strong performance in understanding, identifying, and applying ethical decision-making frameworks (SLO2);
- 7) Demonstrated a foundational understanding of sport management content and concepts (SLO1)
 - a. Regarding SLO 1, Measure 1, which *did not meet expectations*, in the previous two reporting cycles, faculty instituted a newer approach allowing students to maintain access to their course Blackboard shells beyond the semester when they took the course. This allowed students the opportunity to more efficiently review comprehensive exam materials and could have contributed to better student performance.

Faculty have reviewed student performances on these measures and will continue to emphasize these learning outcomes and measures in accordance with changes in industry best-practices and academic content. Data driven decision-making is key to our outcomes-assessment plan. Specific measures are evaluated, as well, annually in order to see if they are appropriate measures for each learning objective.

While our departments Temporary Emergency Response (TER) plan for COVID-19 accommodations to applied learning requirements sunset in the fall 2021 semester, the impact on our graduate enrollment has been noticeable. Prior to the COVID-19 pandemic (and subsequent closing of jobs or internship opportunities), our graduate program averaged 50-60 students. Spring 2022 enrollment was near 30 and fall 2022 enrollment projects are flat. However, faculty are continuing efforts to further engage fall 2022 admits in the hope of yielding those students from admits to on-campus and enrolled sport management graduate students.

Goals Maill	k- Academic Ye	ar 2021-22	
Identify Each Operational Effectiveness Goal and Measurement Tool(s)	Identify the Benchmark	Data Summary	Assessment Results: Does not meet expectation Meets expectation Exceeds expectation Insufficient data
OFC 1 Peer	uit and/or retain diver	se, quality administrators, facult	ty and staff
Measure 1	Minimum of 80% at	Satisfied or higher:	ly and staff.
University exit survey: quality instruction question	"satisfied or higher."	Q11=95% (mean= 4.58; median=5.00)	Exceeds expectations
Measure 2 Faculty scholarship record	Evidence of achievement based on department scholarship policies.	Most faculty members with research responsibilities (3/4; 75%) evaluated as meeting or exceeding expectations during annual review	**Does not meet expectations
Measure 3 University exit survey: advising	Minimum of 80% at "satisfied or higher."	Satisfied or higher: Q20=98.3% (mean= 4.73; median=5.00)	Exceeds expectations
Measure 4 Student Exit survey	Minimum of 80% at "satisfied or higher."	All content areas (12/12; 100%) reported over 80% of respondents being "mostly prepared" or better (ranging from 81.1%-100%; 43/53-53/53)	Meets expectations
Measure 5 Alumni survey	Average program satisfaction score of 8 or better. All other data to be considered.	85.5% (100/117) rated their program satisfaction at an 8 or better.	Meets expectations
Measure 6 Advisory council	Annual vote of "satisfied"	Approved/satisfied vote (May 9, 2022)	Meets expectations
Measure 7 Annual faculty/staff review of strategic plan	Progress toward objectives defined in plan	The Department's Strategic Planning Initiatives (SPIs) were developed, entered into the university system, and completed in May 2022. Report approved at June 13, 2022 faculty meeting.	Meets expectations
OEG 2 – Recru for our graduate	· · · · · · · · · · · · · · · · · · ·	quality students to meet local a	nd global demands
Measure 1 SCH data	Comparison of department SCH with other university data and historical department data	Per data from the Office of Planning and Analysis (OPA) here at WSU, SCH program for our undergraduate program was as follows: Fall 21: 2,365.5 SCH; Spring 22: 2,160.5; and Summer 21: 413 SCH for a total of 4,939 SCH.	Meets expectations

B.A.-Sport Management Program-Level Operational Effectiveness Goals Matrix- Academic Year 2021-22

		Report approved at June 13, 2022	
		faculty meeting.	
Measure 2	Comparison of	Data showed 54 degrees	
Graduation and	department rates with	conferred, which was a decrease	
retention rates	other university data	of 1.8% from the previous year.	Meets expectations
	and historical		wieels expectations
	department data	Report approved at June 13, 2022	
<u> </u>	11 010	faculty meeting.	
Measure 3	Accepted by CAS	Submitted to CAS Dean's Office	Meets expectations
Departmental diversity self-	Dean's Office and/or Diversity Committee	and chair of CAS Diversity Committee on May 23, 2022.	
study	Diversity Commutee	Commutee on Way 25, 2022.	
Measure 4	Average overall rating	NA	
Employer survey	of graduates of 8 or		Not scheduled for
	better. All other data		reporting until AY
	to be considered		2023
Measure 5	Annual vote of	Approved/satisfied vote (May 9,	Meets expectations
Advisory council	"satisfied"	2022)	wieets expectations
Measure 6	Progress toward	The Department's Strategic	
Annual	objectives defined in	Planning Initiatives (SPIs) were	
faculty/staff	plan	developed, entered into the	
review of		university system, and completed	Meets expectations
strategic plan		in May 2022.	
		Report approved at June 13, 2022	
		faculty meeting.	
OEG 3 – Achie	eve professional recog		
Measure 1	Approved status	Program self-studies were	Meets expectations
KBOR approval		completed and submitted.	1
		Approved through 2025	
Measure 2	Accredited status	B.A.—Sport Management and	Meets expectations
COSMA		M.Ed.—Sport Management	
accreditation		received reaffirmation of	
M	D (accreditation through 2027	
Measure 3 Annual	Progress toward objectives defined in	The Department's Strategic	
faculty/staff	plan	Planning Initiatives (SPIs) were developed, entered into the	
review of	pian	university system, and completed	
strategic plan		in May 2022.	Meets expectations
8 F			
		Report approved at June 13, 2022	
		faculty meeting.	
OEG 4 – Ensur	e a technology rich c	ulture in which administrators,	students, faculty,
		innovation and excellence, (b)	
intellectual exp	loration, and (c) enha	nce learning	
Measure 1	Minimum of 80% of	50/53 (94.3%) reported "mostly	Exceeds expectations
Student exit	all responses on	prepared" or better	1
survey: overall	technology questions		
effectiveness	being "mostly		
	prepared" or better		
Measure 2	Minimum of 80% of	All related responses meet	Exceeds expectations
Q4 1 4'4	all responses being	criterion (92.4%, 94.3%) (49/53,	1
Student exit			
survey:	mostly prepared or better	50/53).	

bus/promo tech			
questions			
Measure 3 Faculty/staff technology updates	Review of hardware/software updates within the department	Report approved at June 13, 2022 faculty meeting.	Meets expectations
Measure 4 Advisory council	Annual vote of "satisfied"	Approved/satisfied vote (May 18, 2021)	Meets expectations
Measure 5 Annual faculty/staff review of strategic plan	Progress towards objectives defined in plan	The Department's Strategic Planning Initiatives (SPIs) were developed, entered into the university system, and completed in May 2022. Report approved at June 13, 2022 faculty meeting.	Meets expectations
OEG 5 – Devel	lon and maintain colla	aborative relationships, local an	d globally, that
	rtment's mission.		a groourij, triat
Measure 1 Faculty/staff partnership summary	Review of key partnerships established/maintained through the year	Report approved at June 13, 2022 faculty meeting.	Meets expectations
Measure 2 Advisory council	Annual vote of "satisfied"	Approved/satisfied vote (May 9, 2022)	Meets expectations
Measure 3 Annual faculty/staff review of strategic plan	Progress towards objectives defined in plan	The Department's Strategic Planning Initiatives (SPIs) were developed, entered into the university system, and completed in May 2022. Report approved at June 13, 2022 faculty meeting.	Meets expectations

Required Narrative: Close the loop and explain why you met, exceeded or did not meet any expectations. Explain why there was insufficient data (if applicable). Discuss what you may do differently next year or any corrective action you will take.

Undergraduate Program Narrative: The B.A.—Sport Management degree program met or exceeded most expectations regarding OEG measurements during this reporting cycle. Points of pride include extremely high marks on quality of advising, instruction, and overall program satisfaction. In addition to percentages being in the 90-95% range, mean and median reports were very strong on the 1 (lowest) to 5 (highest) scale. Additionally, based upon meeting or exceeding expectations, the undergraduate program performed well in regard to collaborative relationships (OEG5), technology rich culture (OEG4), and maintaining professional recognition (OEG3).

OEG 1 contained a measure that *did not meet expectations*. OEG 1, Measure 2 focused on faculty research scholarship. While most faculty members with research responsibilities (3/4; 75%) were evaluated as meeting or exceeding scholarly expectations during annual review, one faculty member did not. That incident has been discussed and addressed during the annual review process. And, a strategic approach has been outlined for increased performance moving

forward.

OEG 2, measure 1 is in regard to evaluating and comparing SCH production. This OEG measure was "met" because we compared and evaluated the metrics, but faculty are concerned by the decrease in SCH production over the past year. While COVID-19 was impactful, faculty are still closely monitoring SCH production along with major headcounts and degree conferrals ensuring a healthy and robust undergraduate program. As mentioned before, cautious optimism centers on an increase in fall 2022 admits to near pre-pandemic levels. Since a vast majority of those admits are out-of-state students, yielding them to on-campus and enrolled students will be key.

Our overall assessment of the productivity in meeting or exceeding all OEGs for the B.A.—Sport Management program highlights the aforementioned points of pride. That is, our success in this reporting cycle appears to be connected to faculty's investment in student-centric classes, experiences, and support, which impacts students' perceptions of the program. Faculty will continue to aggressively monitor SCH production, major headcounts, and degree conferrals in hopes to yield fall 2022 admits into the fall 2022 semester.

Goals Matrix- Academic Year 2021-22			
Identify Each Operational Effectiveness Goal and Measurement Tool(s)	Identify the Benchmark	Data Summary	Assessment Results: 1. Does not meet expectation 2. Meets expectation 3. Exceeds expectation 4. Insufficient data
OEG 1 – Recruit	and/or retain diverse,	high-quality administrators,	faculty, and staff
Measure 1 University exit survey: quality instruction question	Minimum of 80% at "satisfied or higher." All other data to be considered.	Satisfied or higher: Q11=100% (mean= 4.63; median=5.00; n=35)	Exceeds expectations
Measure 2 Faculty scholarship record	Evidence of achievement based on department scholarship policies.	Most faculty members with research responsibilities (3/4; 75%) evaluated as meeting or exceeding expectations during annual review	Does not meet expectations
Measure 3 University exit survey: advising questions	Minimum of 80% at "satisfied or higher." All other data to be considered.	Satisfied or higher: Q21=97.1% (mean= 4.80; median=5.00; n=35)	Exceeds expectations
Measure 4 University exit survey: program satisfaction	Minimum of 80% at "satisfied or higher." All other data to be considered.	Satisfied or higher: Q4= 100% (mean= 4.69; median=5.00; n=35)	Exceeds expectations
Measure 5 Alumni survey	Average program satisfaction score of 8 or better. All other data to be considered.	85.7% (48/56) rated their program satisfaction at an 8 or better.	Meets expectations
Measure 6 Advisory council	Annual vote of "satisfied"	Approved/satisfied vote (May 9, 2022)	Meets expectations
Measure 7 Annual faculty/staff review of strategic plan	Progress toward objectives defined in plan	The Department's Strategic Planning Initiatives (SPIs) were developed, entered into the university system, and completed in May 2022. Report approved at June 13, 2022 faculty meeting.	Meets expectations
OEG 2 – Recruit for our graduates.	· •	ality students to meet local a	nd global demands
Measure 1 SCH data	Comparison of department SCH with other university data and historical department data	Per data from the Office of Planning and Analysis (OPA) here at WSU, SCH generation for our graduate program was as follows: Fall 21: 266 SCH; Spring 22: 286; and Summer 21: 66 SCH for a total of 612 SCH.	Meets expectations

M.Ed.-Sport Management Program-Level Operational Effectiveness Goals Matrix- Academic Year 2021-22

		Report approved at June 13,	
<u> </u>		2022 faculty meeting.	
Measure 2	Comparison of	Data showed 37 degrees	
Graduation and	department rates with	conferred, which was an	
retention rates	other university data	increase of 8.8% from the	
	and historical	previous year.	Meets expectations
	department data		
		Report approved at June 13,	
		2022 faculty meeting.	
Measure 3	Accepted by CAS	Submitted to CAS Dean's	Meets expectations
Departmental	Dean's Office and/or	Office and chair of CAS	
diversity self-study	Diversity Committee	Diversity Committee on May	
		23, 2022.	
Measure 4	Average overall rating	NA	Not scheduled for
Employer survey	of graduates of 8 or		
	better. All other data to		reporting until AY 2023
	be considered		2025
Measure 5	Annual vote of	Approved/satisfied vote (May	M
Advisory council	"satisfied"	9, 2022)	Meets expectations
Measure 6	Progress toward	The Department's Strategic	
Annual	objectives defined in	Planning Initiatives (SPIs)	
faculty/staff review	plan	were developed, entered into	
of strategic plan	1	the university system, and	
8 1		completed in May 2022.	Meets expectations
		Report approved at June 13,	
		2022 faculty meeting.	
OEG 3 – Achieve	e professional recognit		
OEG 3 – Achieve Measure 1	e professional recognit Approved status	Program self-studies were	Meets expectations
Measure 1			Meets expectations
Measure 1	Approved status	Program self-studies were	Meets expectations
Measure 1 KBOR approval		Program self-studies were completed and submitted.	Meets expectations Meets expectations
Measure 1 KBOR approval Measure 2	Approved status	Program self-studies were completed and submitted. Approved through 2025	_
Measure 1 KBOR approval	Approved status	Program self-studies were completed and submitted. Approved through 2025 B.A.—Sport Management and	_
Measure 1 KBOR approval Measure 2 COSMA	Approved status	Program self-studies were completed and submitted. Approved through 2025 B.A.—Sport Management and M.Ed.—Sport Management	_
Measure 1 KBOR approval Measure 2 COSMA	Approved status	Program self-studies were completed and submitted. Approved through 2025 B.A.—Sport Management and M.Ed.—Sport Management degree program received	_
Measure 1 KBOR approval Measure 2 COSMA accreditation	Approved status Accredited status	Program self-studies were completed and submitted. Approved through 2025 B.A.—Sport Management and M.Ed.—Sport Management degree program received reaffirmation of accreditation through 2027	_
Measure 1 KBOR approval Measure 2 COSMA accreditation Measure 3	Approved status Accredited status Progress toward	Program self-studies were completed and submitted. Approved through 2025 B.A.—Sport Management and M.Ed.—Sport Management degree program received reaffirmation of accreditation through 2027 The Department's Strategic	_
Measure 1 KBOR approval Measure 2 COSMA accreditation Measure 3 Annual	Approved status Accredited status Progress toward objectives defined in	Program self-studies were completed and submitted. Approved through 2025 B.A.—Sport Management and M.Ed.—Sport Management degree program received reaffirmation of accreditation through 2027 The Department's Strategic Planning Initiatives (SPIs)	_
Measure 1 KBOR approval Measure 2 COSMA accreditation Measure 3 Annual faculty/staff review	Approved status Accredited status Progress toward	Program self-studies were completed and submitted. Approved through 2025 B.A.—Sport Management and M.Ed.—Sport Management degree program received reaffirmation of accreditation through 2027 The Department's Strategic Planning Initiatives (SPIs) were developed, entered into	Meets expectations
Measure 1 KBOR approval Measure 2 COSMA accreditation Measure 3 Annual	Approved status Accredited status Progress toward objectives defined in	Program self-studies were completed and submitted. Approved through 2025 B.A.—Sport Management and M.Ed.—Sport Management degree program received reaffirmation of accreditation through 2027 The Department's Strategic Planning Initiatives (SPIs) were developed, entered into the university system, and	_
Measure 1 KBOR approval Measure 2 COSMA accreditation Measure 3 Annual faculty/staff review	Approved status Accredited status Progress toward objectives defined in	Program self-studies were completed and submitted. Approved through 2025 B.A.—Sport Management and M.Ed.—Sport Management degree program received reaffirmation of accreditation through 2027 The Department's Strategic Planning Initiatives (SPIs) were developed, entered into	Meets expectations
Measure 1 KBOR approval Measure 2 COSMA accreditation Measure 3 Annual faculty/staff review	Approved status Accredited status Progress toward objectives defined in	Program self-studies were completed and submitted. Approved through 2025 B.A.—Sport Management and M.Ed.—Sport Management degree program received reaffirmation of accreditation through 2027 The Department's Strategic Planning Initiatives (SPIs) were developed, entered into the university system, and completed in May 2022.	Meets expectations
Measure 1 KBOR approval Measure 2 COSMA accreditation Measure 3 Annual faculty/staff review	Approved status Accredited status Progress toward objectives defined in	Program self-studies were completed and submitted. Approved through 2025 B.A.—Sport Management and M.Ed.—Sport Management degree program received reaffirmation of accreditation through 2027 The Department's Strategic Planning Initiatives (SPIs) were developed, entered into the university system, and	Meets expectations
Measure 1 KBOR approval Measure 2 COSMA accreditation Measure 3 Annual faculty/staff review of strategic plan	Approved status Accredited status Progress toward objectives defined in plan	Program self-studies were completed and submitted.Approved through 2025B.A.—Sport Management and M.Ed.—Sport Management degree program received reaffirmation of accreditation through 2027The Department's Strategic Planning Initiatives (SPIs) were developed, entered into the university system, and completed in May 2022.Report approved at June 13,	Meets expectations Meets expectations
Measure 1 KBOR approval Measure 2 COSMA accreditation Measure 3 Annual faculty/staff review of strategic plan	Approved status Accredited status Progress toward objectives defined in plan hen the graduate progr	Program self-studies were completed and submitted.Approved through 2025B.A.—Sport Management and M.Ed.—Sport Management degree program received reaffirmation of accreditation through 2027The Department's Strategic Planning Initiatives (SPIs) were developed, entered into the university system, and completed in May 2022.Report approved at June 13, 2022 faculty meeting.	Meets expectations Meets expectations
Measure 1 KBOR approval Measure 2 COSMA accreditation Measure 3 Annual faculty/staff review of strategic plan OEG 4 – Strengtl grants/contracts n	Approved status Accredited status Progress toward objectives defined in plan hen the graduate progr nission components	Program self-studies were completed and submitted. Approved through 2025 B.A.—Sport Management and M.Ed.—Sport Management degree program received reaffirmation of accreditation through 2027 The Department's Strategic Planning Initiatives (SPIs) were developed, entered into the university system, and completed in May 2022. Report approved at June 13, 2022 faculty meeting. am to support the University	Meets expectations Meets expectations
Measure 1 KBOR approval Measure 2 COSMA accreditation Measure 3 Annual faculty/staff review of strategic plan OEG 4 – Strengtl grants/contracts n Measure 1	Approved status Accredited status Progress toward objectives defined in plan hen the graduate progr nission components Review data based on	Program self-studies were completed and submitted. Approved through 2025 B.A.—Sport Management and M.Ed.—Sport Management degree program received reaffirmation of accreditation through 2027 The Department's Strategic Planning Initiatives (SPIs) were developed, entered into the university system, and completed in May 2022. Report approved at June 13, 2022 faculty meeting. Tam to support the University Report approved at June 13,	Meets expectations Meets expectations 's research and
Measure 1 KBOR approval Measure 2 COSMA accreditation Measure 3 Annual faculty/staff review of strategic plan OEG 4 – Strengtl grants/contracts n Measure 1 Faculty	Approved status Accredited status Accredited status Progress toward objectives defined in plan hen the graduate programission components Review data based on Faculty Activity	Program self-studies were completed and submitted. Approved through 2025 B.A.—Sport Management and M.Ed.—Sport Management degree program received reaffirmation of accreditation through 2027 The Department's Strategic Planning Initiatives (SPIs) were developed, entered into the university system, and completed in May 2022. Report approved at June 13, 2022 faculty meeting. am to support the University	Meets expectations Meets expectations
Measure 1 KBOR approval Measure 2 COSMA accreditation Measure 3 Annual faculty/staff review of strategic plan OEG 4 – Strengtl grants/contracts n Measure 1 Faculty professional	Approved status Accredited status Progress toward objectives defined in plan hen the graduate progr nission components Review data based on	Program self-studies were completed and submitted. Approved through 2025 B.A.—Sport Management and M.Ed.—Sport Management degree program received reaffirmation of accreditation through 2027 The Department's Strategic Planning Initiatives (SPIs) were developed, entered into the university system, and completed in May 2022. Report approved at June 13, 2022 faculty meeting. Tam to support the University Report approved at June 13,	Meets expectations Meets expectations 's research and
Measure 1 KBOR approval Measure 2 COSMA accreditation Measure 3 Annual faculty/staff review of strategic plan OEG 4 – Strengtl grants/contracts n Measure 1 Faculty professional development report	Approved status Accredited status Accredited status Progress toward objectives defined in plan hen the graduate programission components Review data based on Faculty Activity Records	Program self-studies were completed and submitted. Approved through 2025 B.A.—Sport Management and M.Ed.—Sport Management and M.Ed.—Sport Management and M.Ed.—Sport Management and M.Ed.—Sport Management and degree program received reaffirmation of accreditation through 2027 The Department's Strategic Planning Initiatives (SPIs) were developed, entered into the university system, and completed in May 2022. Report approved at June 13, 2022 faculty meeting. 'am to support the University Report approved at June 13, 2022 faculty meeting.	Meets expectations Meets expectations 's research and
Measure 1 KBOR approval Measure 2 COSMA accreditation Measure 3 Annual faculty/staff review of strategic plan OEG 4 – Strengtl grants/contracts n Measure 1 Faculty professional	Approved status Accredited status Accredited status Progress toward objectives defined in plan hen the graduate programission components Review data based on Faculty Activity	Program self-studies were completed and submitted. Approved through 2025 B.A.—Sport Management and M.Ed.—Sport Management degree program received reaffirmation of accreditation through 2027 The Department's Strategic Planning Initiatives (SPIs) were developed, entered into the university system, and completed in May 2022. Report approved at June 13, 2022 faculty meeting. Tam to support the University Report approved at June 13,	Meets expectations Meets expectations 's research and

Measure 3	Annual vote of	Approved/satisfied vote (May	
Advisory council	"satisfied"	9, 2022)	Meets expectations
Measure 4 Annual faculty/staff review of strategic plan	Progress toward objectives defined in plan	The Department's Strategic Planning Initiatives (SPIs) were developed, entered into the university system, and completed in May 2022. Report approved at June 13, 2022 faculty meeting.	Meets expectations
OEG 5 - Ensure	a technology rich culti	are in which administrators,	students faculty
		novation and excellence, (b)	-
	ration, and (c) enhance		r
Measure 1 Comprehensive exam: technology section	Minimum of 90% at "acceptable" or better based on rubric for technology section of comprehensive exam.	17/17 (100%) "acceptable" or better on related section of the comprehensive exam.	Exceeds expectations
Measure 2 University Exit survey: technology question	Minimum of 80% of all responses being 4 or 5 based on 5-point scale for question 27e. All other data considered	100% responded satisfied or higher, mean=4.65 (median=5.00; n=35). ¹ (¹ NOTE: Q27e measures satisfaction with technology here at WSU and cannot be interpreted as solely a program responsibility)	Exceeds expectations
Measure 3 Faculty/staff technology updates	Review of hardware/software updates within the department	Report approved at June 13, 2022 faculty meeting.	Meets expectations
Measure 4 Advisory council	Annual vote of "satisfied"	Approved/satisfied vote (May 9, 2022)	Meets expectations
Measure 5 Annual faculty/staff review of strategic plan	Progress toward objectives defined in plan	The Department's Strategic Planning Initiatives (SPIs) were developed, entered into the university system, and completed in May 2022. Report approved at June 13, 2022 faculty meeting.	Meets expectations
	-	rative relationships, local an	d globally, that
enrich the departr			
Measure 1 Faculty/staff partnership summary	Faculty/staff partnership summary	Report approved at June 13, 2022 faculty meeting.	Meets expectations
Measure 2 Advisory council	Annual vote of "satisfied"	Approved/satisfied vote (May 9, 2022)	Meets expectations
Measure 3 Annual faculty/staff review of strategic plan	Progress toward objectives defined in plan	The Department's Strategic Planning Initiatives (SPIs) were developed, entered into the university system, and completed in May 2022.	Meets expectations

	D_{1} + $1 + L_{2}$ + 12	
	Report approved at June 13,	
	2022 faculty meeting.	

Required Narrative: Close the loop and explain why you met, exceeded or did not meet any expectations. Explain why there was insufficient data (if applicable). Discuss what you may do differently next year or any corrective action you will take.

Graduate Program Narrative: The M.Ed.—Sport Management degree program met or exceeded all expectations regarding OEG measurements during this reporting cycle. Points of pride include extremely high marks on quality of advising, instruction, and overall program satisfaction. In addition to percentages being in the 90-95% range, means and median reports were very strong on the 1 (lowest) to 5 (highest) scale. Additionally, based upon meeting or exceeding expectations, the graduate program performed well in regard to collaborative relationships (OEG6), technology rich culture (OEG5), research alignment with the graduate school's purpose statement (OEG4), and maintaining professional recognition (OEG3).

Similar to the undergraduate program, OEG 1 contained a measure that *did not meet expectations*. OEG 1, Measure 2 focused on faculty research scholarship. While most faculty members with research responsibilities (3/4; 75%) were evaluated as meeting or exceeding scholarly expectations during annual review, one faculty member did not. That incident has been discussed and addressed during the annual review process. And, a strategic approach has been outlined for increased performance moving forward.

OEG 2, measure 1 is in regard to evaluating and comparing SCH production. This OEG measure was "met" because we compared and evaluated the metrics, but faculty are concerned by the decrease in SCH production and headcount over the past two years. While COVID-19 was impactful, faculty are still closely monitoring SCH production along with major headcounts and degree conferrals ensuring a healthy and robust undergraduate program. The graduate school is discussing the implementation of a new graduate enrollment management plan in the next academic year to support university-wide declines in graduate enrollment. Faculty will continue to not only monitor any university initiatives, but also refocus on recruiting and yielding students into the graduate program. One example of this work is the Coaching Education and Development program where SMGT faculty partnered with local school districts to host inperson workshops on communication and managing relationships (i.e., interpersonal skills). The workshops had over 85 coaches from five local school districts attend as professional development with almost a dozen of them enrolling in a companion online, 1-credit hour course. While these 11 coaches were enrolled as non-degree seeking SMGT graduate students, the pilot showed faculty creativity in both engaging stakeholders and trying to address enrollment barriers.

Our overall assessment of the productivity in meeting or exceeding all OEGs for the M.Ed.— Sport Management program highlights the aforementioned points of pride. That is, our success in this reporting cycle appears to be connected to faculty's investment in student-centric classes, experiences, and support, which impacts students' perceptions of the program. Faculty will continue to aggressively monitor SCH production, major headcounts, and degree conferrals, which are part of our institution's soon-to-be-revamped graduate enrollment management plan.

PROGRAM INFORMATION PROFILE

This profile offers information about the program in the context of its mission, basic purpose and key features.

Name of Institution	Wichita State University
Program/Specialized Accreditor(s):	Commission on Sport Management Accreditation
Institutional Accreditor:	Higher Learning Commission
Date of Next Comprehensive Program	
Accreditation Review:	2027
Date of Next Comprehensive Institutional	
Accreditation Review:	2026-2027
URL where accreditation status is stated:	Link provided <u>here</u> .

Indicators of Effectiveness with Undergraduates [As Determined by the Program]

1.	Graduation Year:	AY 2021
	# of Graduates:	60
	Graduation Rate:	NA
2.	Average Time to Degree:	
	4-Year Degree:	5.6 years
	5-year Degree:	NA
3.	Annual Transfer Activity (into Program):	
	Year:	AY 2021
	# of Transfers:	30% (63/210) of AY 2021 majors have transfer hours
	Transfer Rate:	Unknown
4.	Graduates Entering Graduate School:	
	Year:	AY 2021
	# of Graduates:	60
	# Entering Graduate School:	13.3% reported entering graduate school when applying for graduation, which is one to two semesters before they officially graduate.
5.	Job Placement (if appropriate):	
	Year:	AY 2021
	# of Graduates:	60
	# Employed:	70% reported current employment and 21.7% reported accepting a full-time job, when applying for graduation, which is one to two semesters before they officially graduate

Form developed by the Council for Higher Education Accreditation. $\ensuremath{\mathbb{C}}$ updated 2020