February 2020

# Alexander H. Ziegler

W. Frank Barton School of Business, Office #303
Wichita State University
845 Fairmount St.
Wichita, KS 67260

alexander.ziegler@wichita.edu

# **Curriculum Vitae**

#### **ACADEMIC POSITIONS**

Assistant Professor of Marketing (July 2019 – present), W. Frank Barton School of Business, Wichita State University

## **EDUCATION**

Ph.D. University of Kentucky, Gatton College of Business and Economics, Lexington, KY

Concentration: Marketing Degree awarded: May 2019

M.B.A Virginia Tech, R.B. Pamplin College of Business, Blacksburg, VA

Concentration: Finance Degree awarded: May 2014

**B.S.** Virginia Tech, R.B. Pamplin College of Business, Blacksburg, VA

Concentration: Entrepreneurship, Innovation, and Technology Management

Degree awarded: August 2012

#### **PUBLICATIONS**

Sheehan, Daniel, David M. Hardesty, **Alexander H. Ziegler**, and Haipeng (Allan) Chen (2019), "Consumer Reactions to Price Discounts across Online Shopping Experiences," *Journal of Retailing and Consumer Services*, 51 (November), 129-38.

#### PAPERS UNDER REVIEW

Ziegler, Alexander H., John Peloza, and Leslie H. Vincent, "Dying of Embarrassment: A Meta-Analytic Review of Responses to Embarrassment."

Status: Data collection, coding, and analysis complete. Studies included in the data set were published over a 40-year timespan in multiple disciplines, and report 114 independent effects. *Invited for 3<sup>rd</sup> round review at Journal of Consumer Research*.

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Ziegler, Alexander H., Alexis Allen, John Peloza, and J. Ian Norris, "The Nature of Observer Embarrassment."

Status: Initial submission consisted of six experiments, including two skin conductance response (n = 29 and n = 39) and one observational experiment in a mock retail store in the behavioral lab (n = 45). Reconceptualization and data collection for resubmission in progress. Reject and resubmit at Journal of Consumer Research.

# **WORKING PAPERS**

Available upon request.

# **CONFERENCE PRESENTATIONS**

**Ziegler, Alexander H.**, Thomas E. DeCarlo, Michael J. Barone, and Adam W. Craig (2018), "The Power of Persuasion (Knowledge): How Power and Persuasion Knowledge Affect Suspicion," presented at CLIK Conference, Louisville, KY.

**Ziegler, Alexander H.** (2018), discussant: Sunaina Shrivastava, Dhananjay Nayakankuppam, Gary J Gaeth (University of Iowa), "Can't Switch Off: The Impact of an Attentional Bias on Attitudes," at the Robert Mittelstaedt Doctoral Symposium, Lincoln, NE.

**Ziegler, Alexander H.**, John Peloza, and Leslie H. Vincent (2018), "Consumer Embarrassment: A Meta-Analytic Review of Antecedents and Outcomes," presented at the Southeast Marketing Symposium, Tuscaloosa, AL.

**Ziegler, Alexander H.**, Alexis Allen, John Peloza, and J. Ian Norris (2017), "How Embarrassing for You (and Me): The Nature of Vicarious Embarrassment," presented at the Southeast Marketing Symposium, Lexington, KY.

**Ziegler, Alexander H.**, Alexis Allen, and John Peloza (2016), "Observer Embarrassment: How Emotional Contagion Impacts Embarrassed Observers," Competitive paper presented at the Association for Consumer Research Conference, Berlin, Germany.

**Ziegler, Alexander H.**, Alexis Allen, John Peloza, and Lucas Hopkins (2016), "How Embarrassing for You (and Me): The Nature of Observer Embarrassment," Working paper presented at the Winter Marketing Educators' Conference, Las Vegas, NV.

**Ziegler, Alexander H.**, Alexis Allen, John Peloza, and Lucas Hopkins (2015), "How Embarrassing for You (and Me): The Nature of Vicarious Embarrassment," Working paper presented at the Association for Consumer Research Conference, New Orleans, LA.

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**Ziegler, Alexander H.** (2015), "How Embarrassing for You (and Me): The Nature of Vicarious Embarrassment," presented at the Southeast Marketing Symposium, Tallahassee, FL.

# **RESEARCH INTERESTS**

Embarrassment and self-conscious emotions, information processing and eye tracking, behavioral pricing

# **SOFTWARE PROGRAMS**

SPSS, Eprime, Tobii Pro Studio and Lab, AcqKnoledge, AMOS, Qualtrics, Canvas

# **AFFILIATIONS**

American Marketing Association Association for Consumer Research Society for Consumer Psychology

#### **TEACHING**

# **INSTRUCTOR RATINGS\***

Wichita State University	
Instructor:	
Consumer Behavior (Spring 2020)	
Consumer Behavior (Spring 2020)	
Consumer Behavior (Fall 2019) – 27 students	4.3/5.0
Consumer Behavior (Fall 2019) – 6 students	4.7/5.0
University of Kentucky	
Instructor:	
Consumer Behavior (Spring 2019) – 29 students	4.4/5.0
Consumer Behavior (Fall 2017) – 45 students	4.7/5.0
Introductory Marketing Research (Fall 2015) – 31 students	2.2/4.0
*Overall Instructor Quality	

# Teaching Assistant:

Marketing Strategy and Planning (instructor: Allan Chen; Spring 2018)

# **SERVICE**

University of Kentucky Behavioral Research Lab Assistant 2014 to 2019

Reviewer, ACR – 2015, 2016, 2017

Reviewer, Winter AMA – 2016

Reviewer, SCP – 2016, 2019

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#### HONORS AND AWARDS

#### Academic:

AMA-Sheth Foundation Doctoral Consortium Fellow (2018)

University of Kentucky Research Excellence Award (with Allan Chen) - \$3,000 (2018)

UK Department of Marketing and Supply Chain Doctoral Student Teaching Award (2018)

ACR Travel Stipend Award (2016)

UK Department of Marketing and Supply Chain Doctoral Student Research Award (2016)

Max Steckler Doctoral Fellowship (2015-16, 2018-19)

Luckett Fellowship (2016-17, 2017-18)

Gatton Doctoral Fellowship (2014-15, 2016-17, 2017-18)

ACC Postgraduate Scholarship (2013)

#### Athletic:

European National Team Champion (track and field, hammer throw: 2017)

German National Champion (hammer throw: 2015, 2016, 2017) NCAA Champion (hammer throw: 2011, 2012; weight throw: 2013)

#### **DOCTORAL COURSEWORK**

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Consumer Behavior I Dr. David Hardesty
Consumer Behavior II Dr. John Peloza
Marketing Strategy Dr. Brian Murtha
Proseminar in Social Psychology Dr. Richard Smith
Social Psychology – Aggression Dr. Nathan DeWall

#### Methods

Marketing Research, Design and Analysis
Research Methods
Dr. Stephen Borgatti
Dr. Michael Toland
Dr. Patrick Yang
Dr. Peggy Keller

Item Response Theory Dr. Michael Toland

Teaching Methods Dr. Gail Hoyt and Dr. Robert Gillette

Wilkey Wong

# **Other Training**

Tobii Eye Tracking Methodology Course

(University of Kentucky 01/2017)

PROCESS Workshop I Dr. Andrew F. Hayes

(Mississippi State University 03/2018)

PROCESS Workshop II Dr. Andrew F. Hayes

(University of Alabama 09/2018)