Welcome

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- **Role:** Assist and support faculty and staff with technology needs

AUGUST

iDA

Instructional Design & Access

Wichita State University

ARC 2020

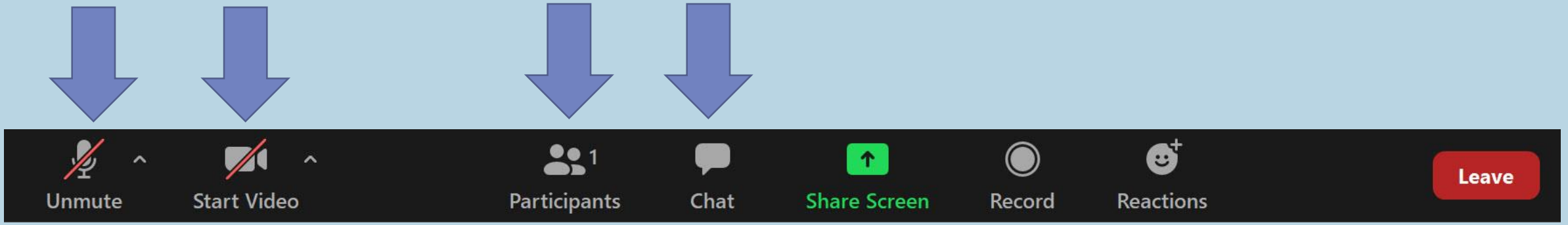
Using Respondus Lockdown Browser and Monitor

Agenda / Topics

- Online Testing Options at Wichita State
- What is Respondus Lockdown Browser?
- What is Respondus Monitor?
- How instructors get started
- How students get started
- Student’s exam taking experience
- Understanding Respondus Monitor Results
- Troubleshooting tips and helpful information to know

Housekeeping

Housekeeping



Why are you here?

Build better exams

- Apply Blackboard Test Settings
  - Setting a timer
  - Question randomization
  - Large test pools
  - Prohibit backtracking
  - Limit access to score feedback
- Assess student's applicable and demonstrative abilities

Online Testing Solutions at Wichita State

What is Respondus LockDown Browser?

- Internet browser students install to access Blackboard exams
- Must install from Wichita State
- Restricts access to computer functions during exam
- Students unable to open computer programs, websites, copy/paste or print

What is Respondus Monitor?

- Automated proctoring solution
- Must have a webcam
- Used with LockDown Browser
- Flags possible cheating behavior
- Generates a report of student activity

#1

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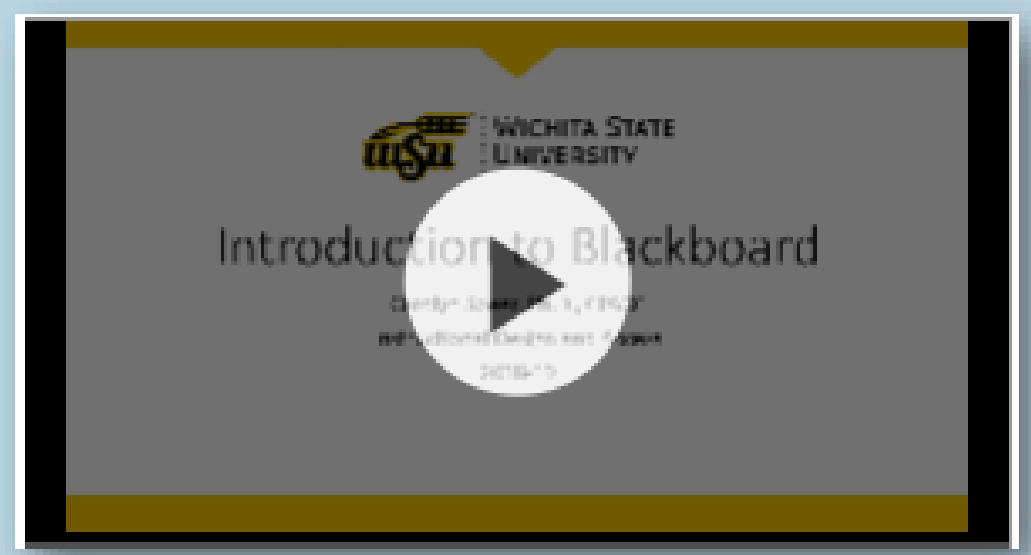
How do instructors get started?

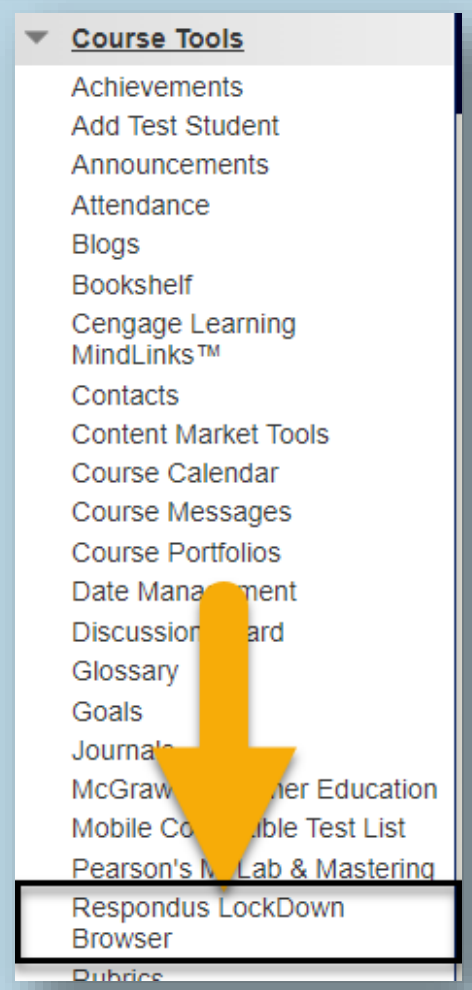
Instructor: Respondus LockDown Browser (LDB)

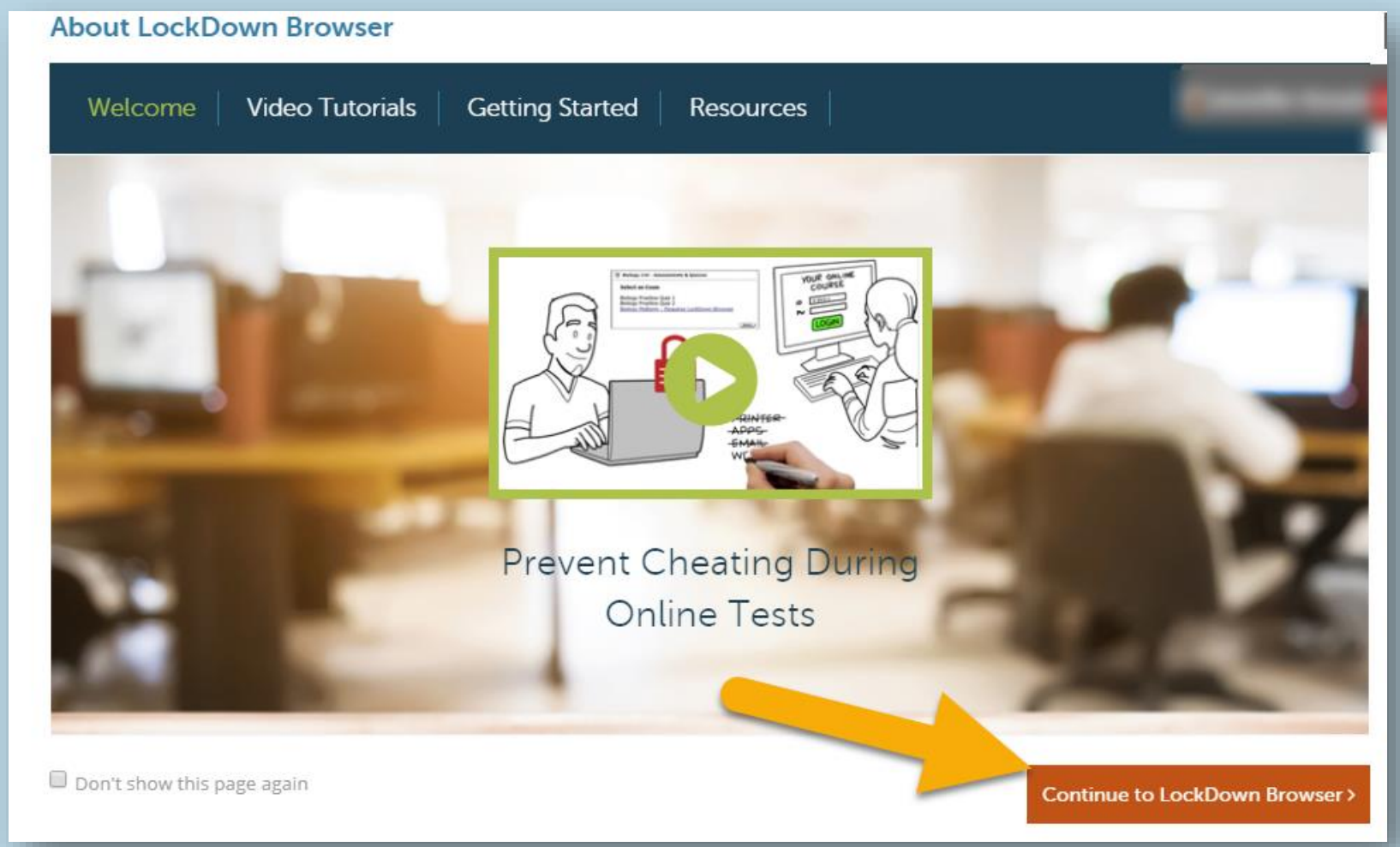
- Create exam in Blackboard (Bb)
- Add exam to course area for student access
- Apply all exam settings



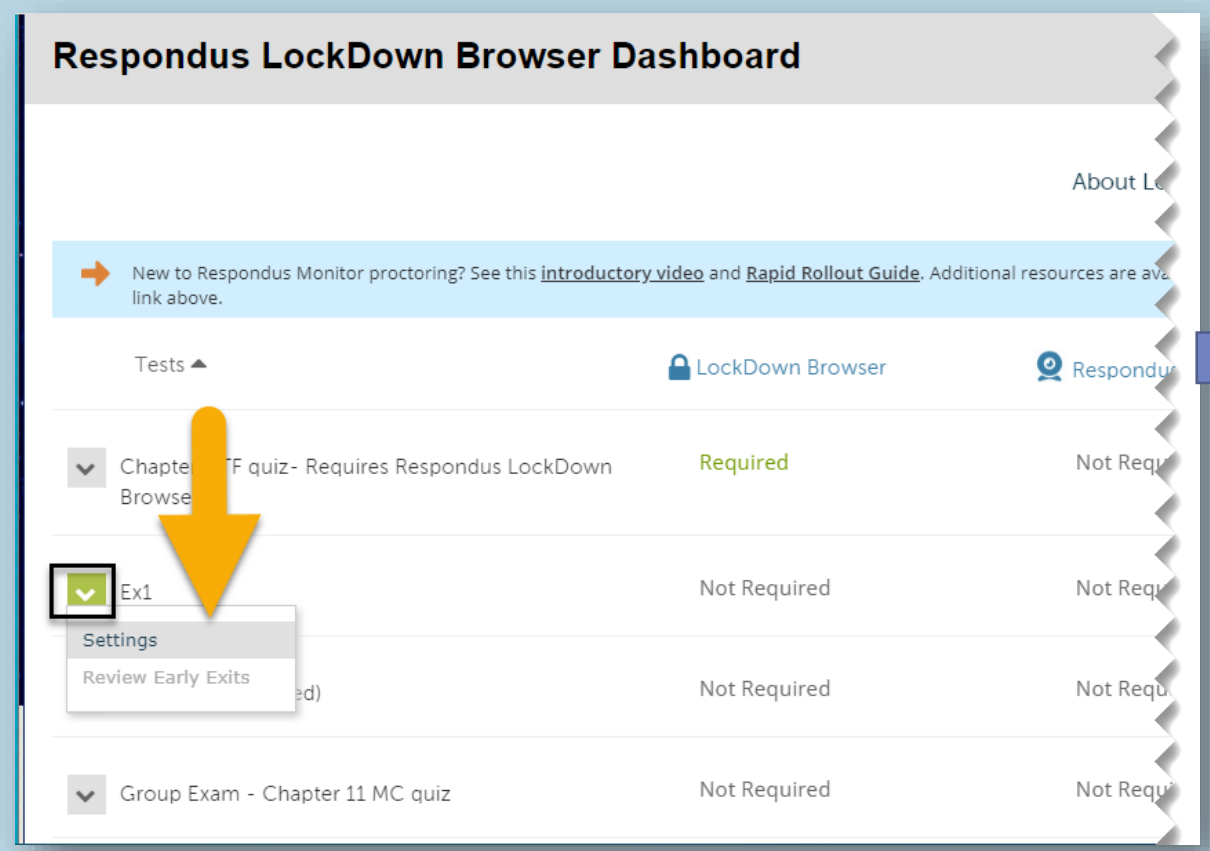
http://wichita.edu/bbnow

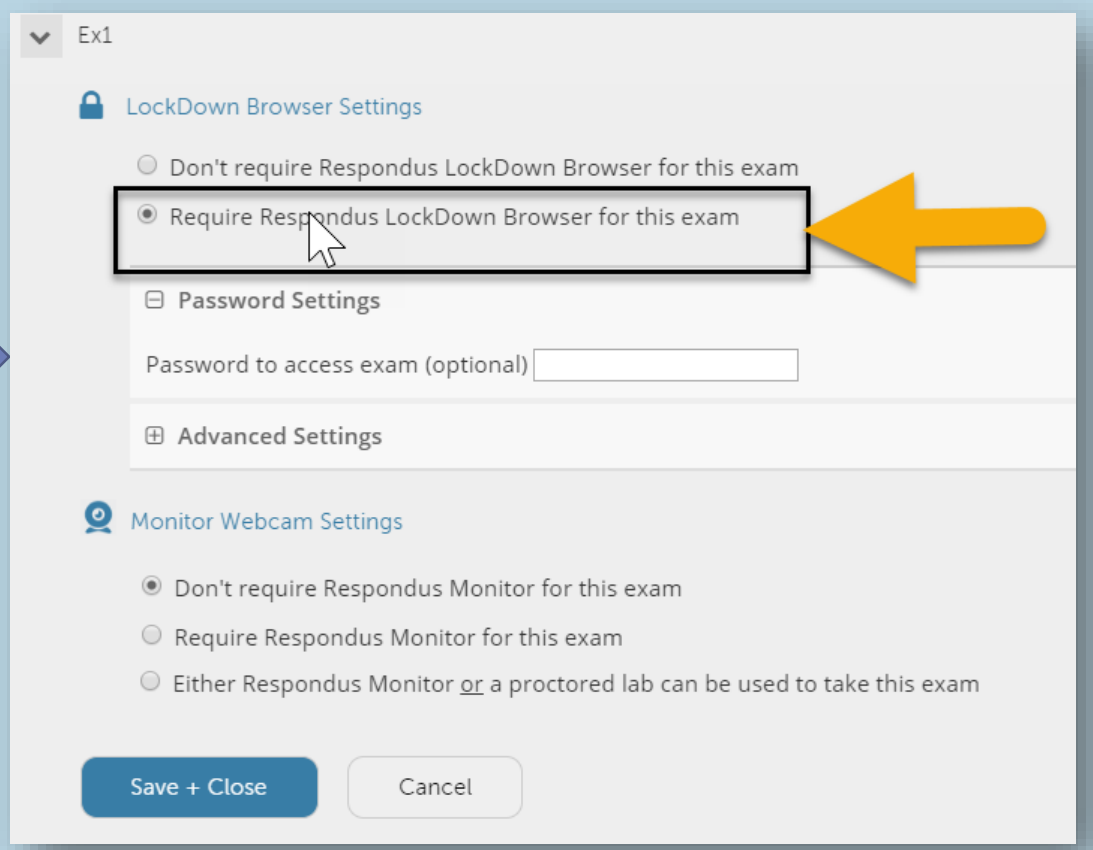
Access Respondus LDB in Bb Course Tools



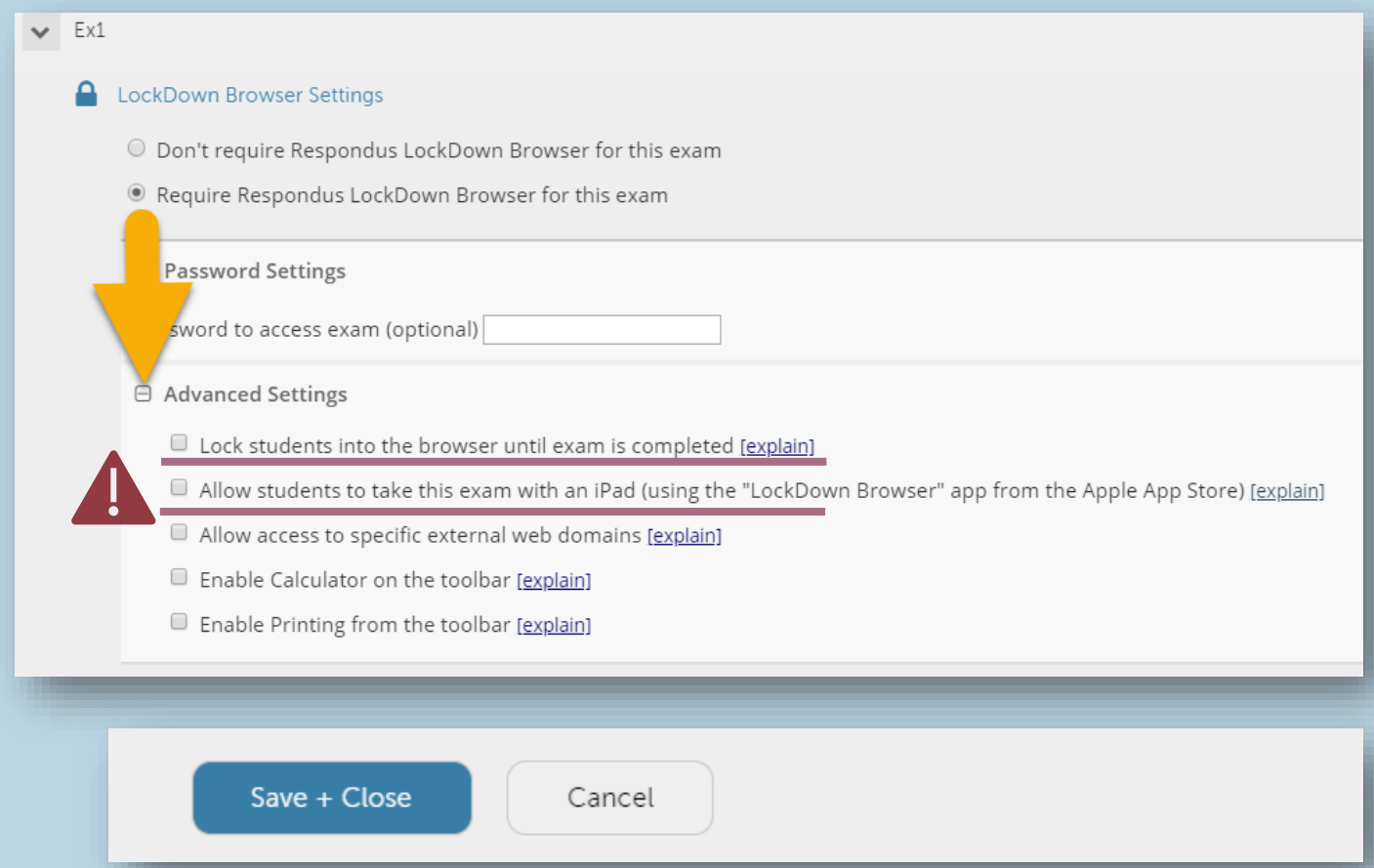


Respondus LDB Dashboard

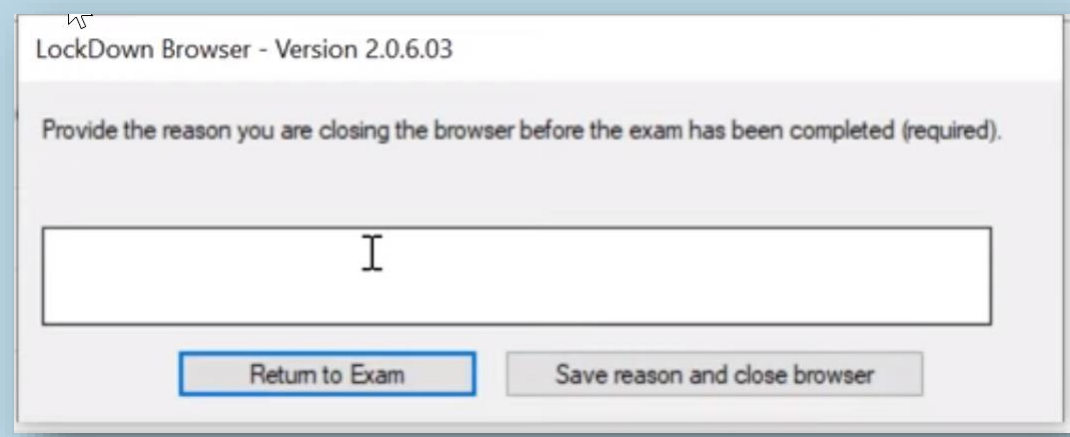




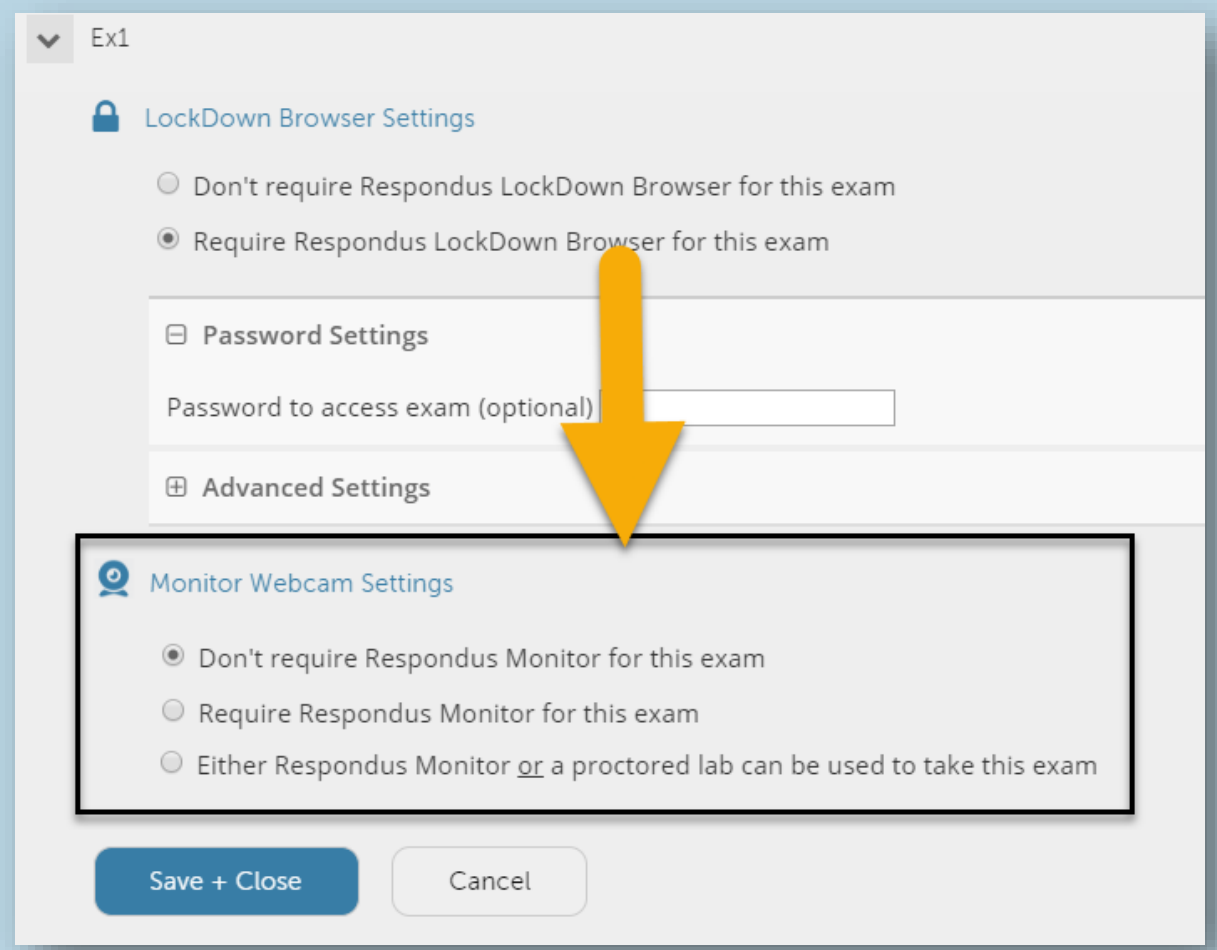
LDB Advanced Settings



Early Exit prompt



Instructor: Getting started with Respondus Monitor

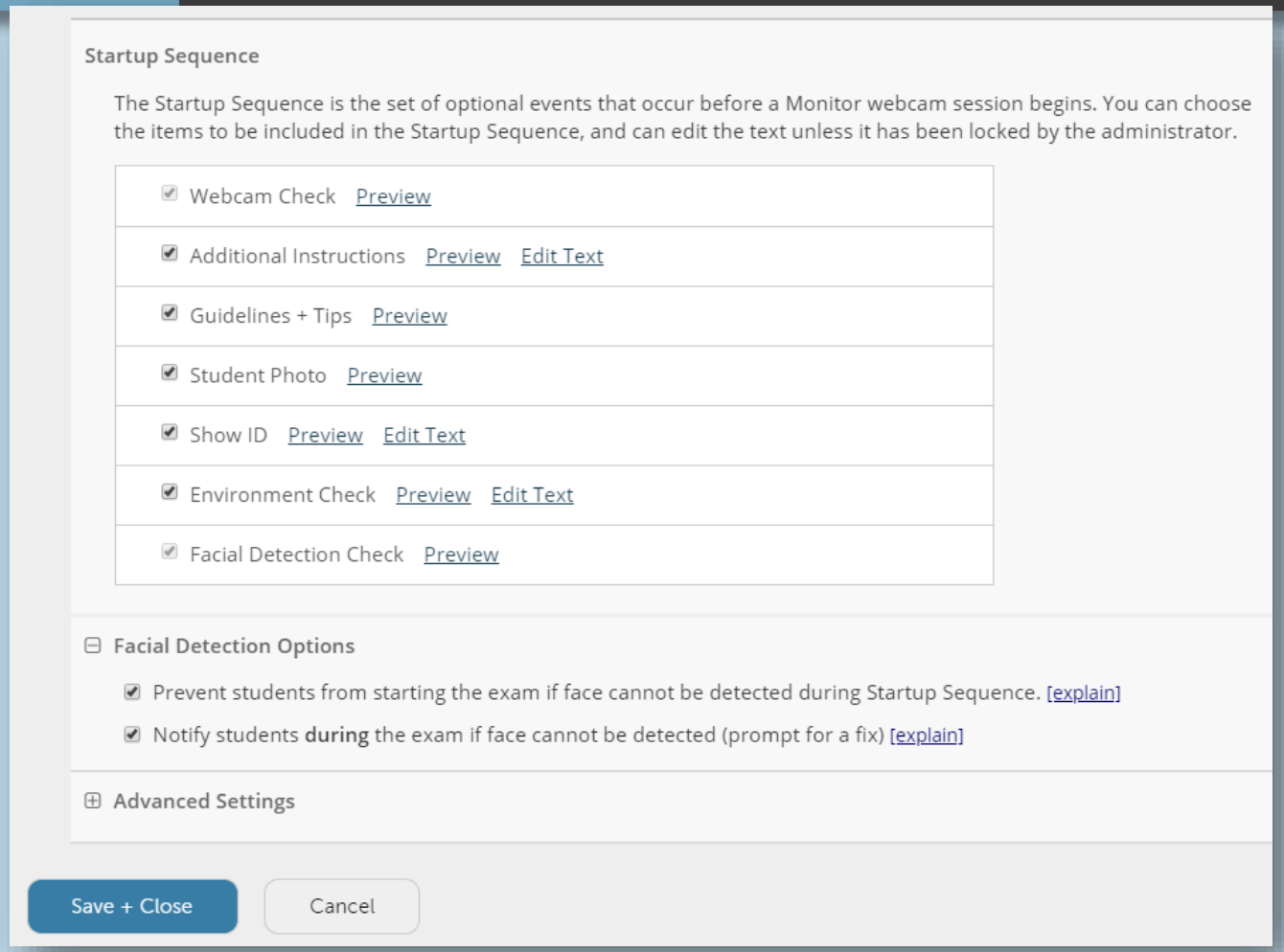


Note:

Select the “Either Respondus Monitor or a proctored lab…” setting if you have students that will not have access to a webcam.

A password will be required for students that do not use the webcam.

Respondus Monitor: Startup Sequence



- Prompts before starting exam
- Helps students make sure computer, webcam, and environment setup passes a series of checks

#2

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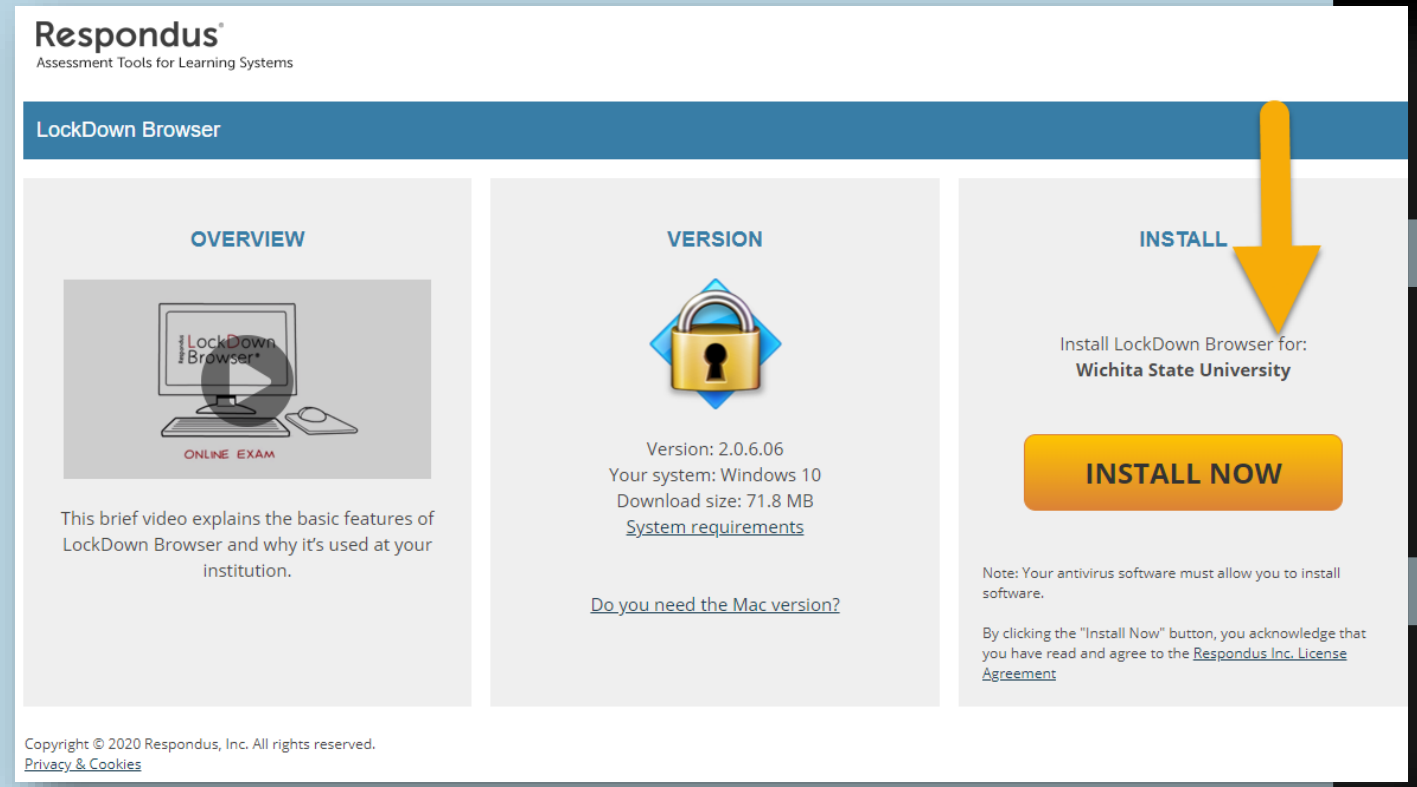
How do students get started?

Student: Installation



Go to www.wichita.edu/respondus to find and download PC or Mac copy.

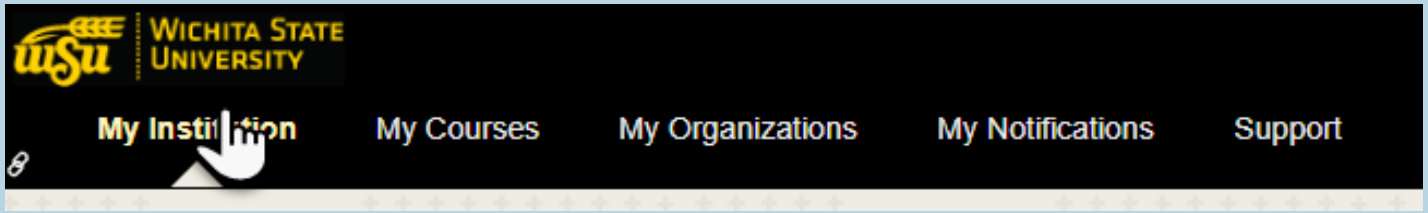
Overview video

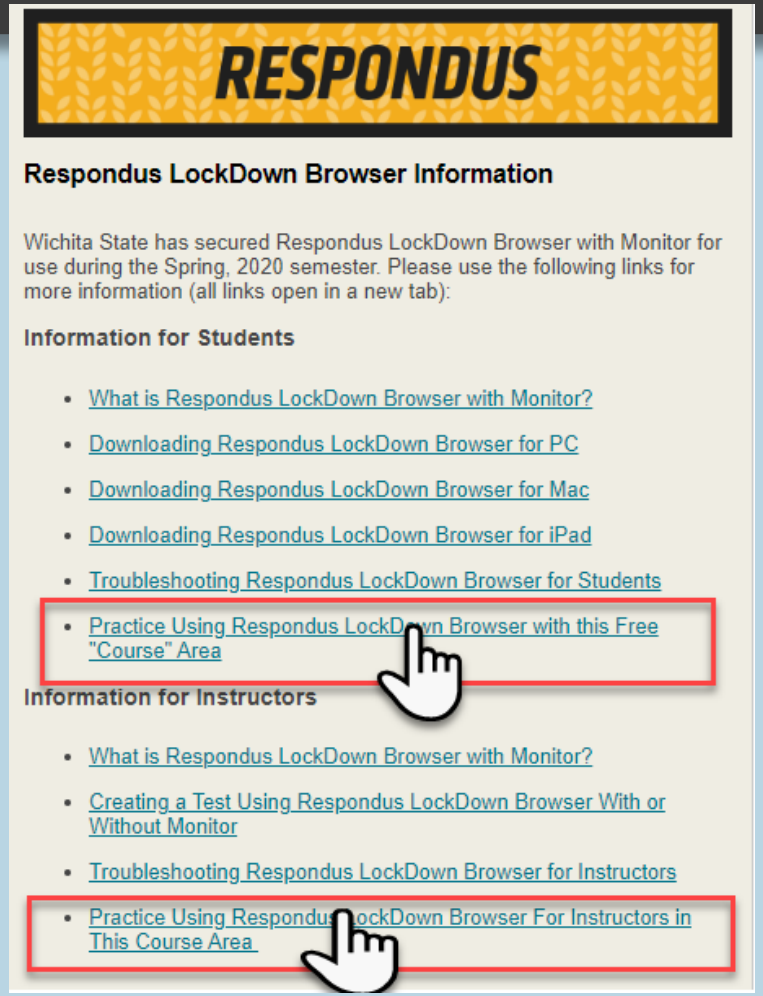
Step-by-step instructions with screenshot available

Installation Tips for Students

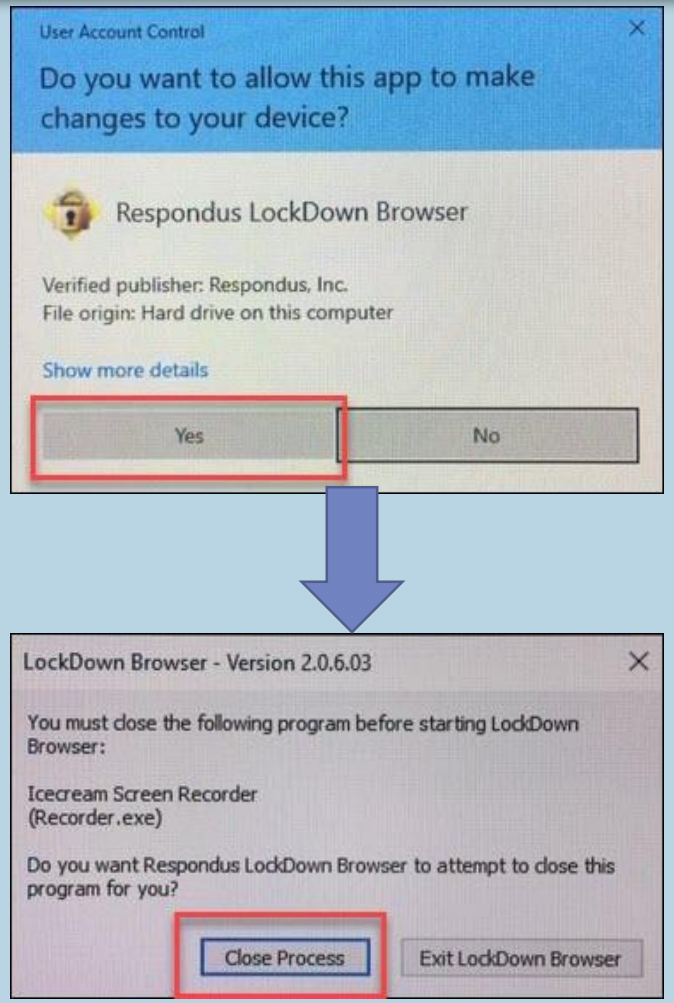
- Allow 15-20 minutes for download and installation
- Require a practice test
- Plan a day or two before you take the test.

Enroll in Practice Test course in Blackboard





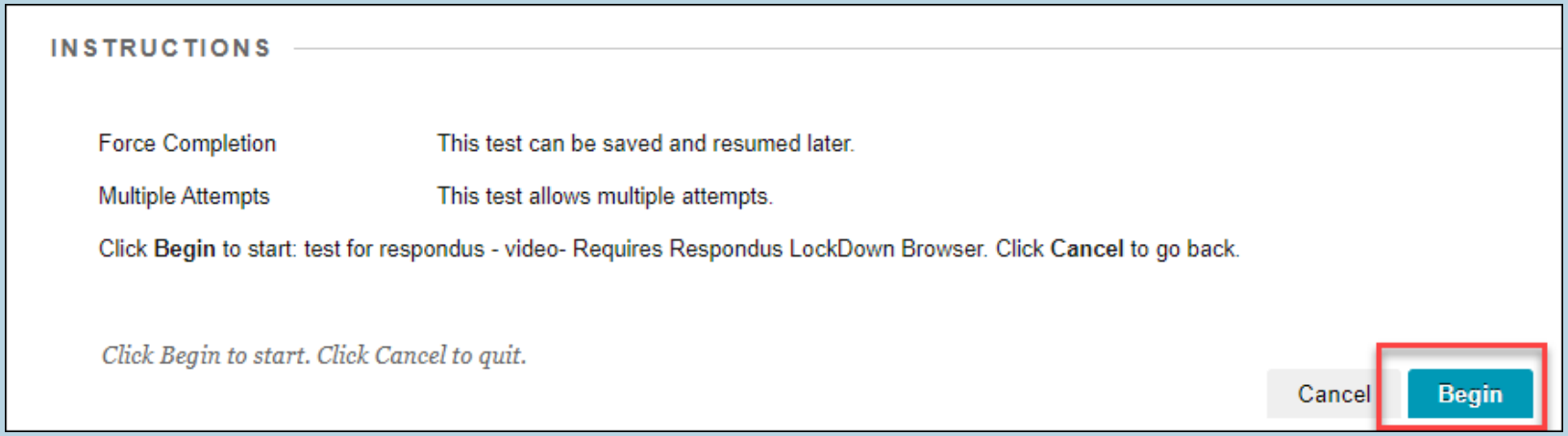
Students taking an exam using LDB



Click **Yes,** to allow LDB app to make changes to your computer.

Click **Close Process** if there are programs running that Respondus LDB prompts to close.

Login to Blackboard



Expectation during exam

ALL BROWSER AND COMPUTER FUNCTIONS BLOCKED

ACCESS ONLY TOOLS AND FUNCTIONS GRANTED BY INSTRUCTOR

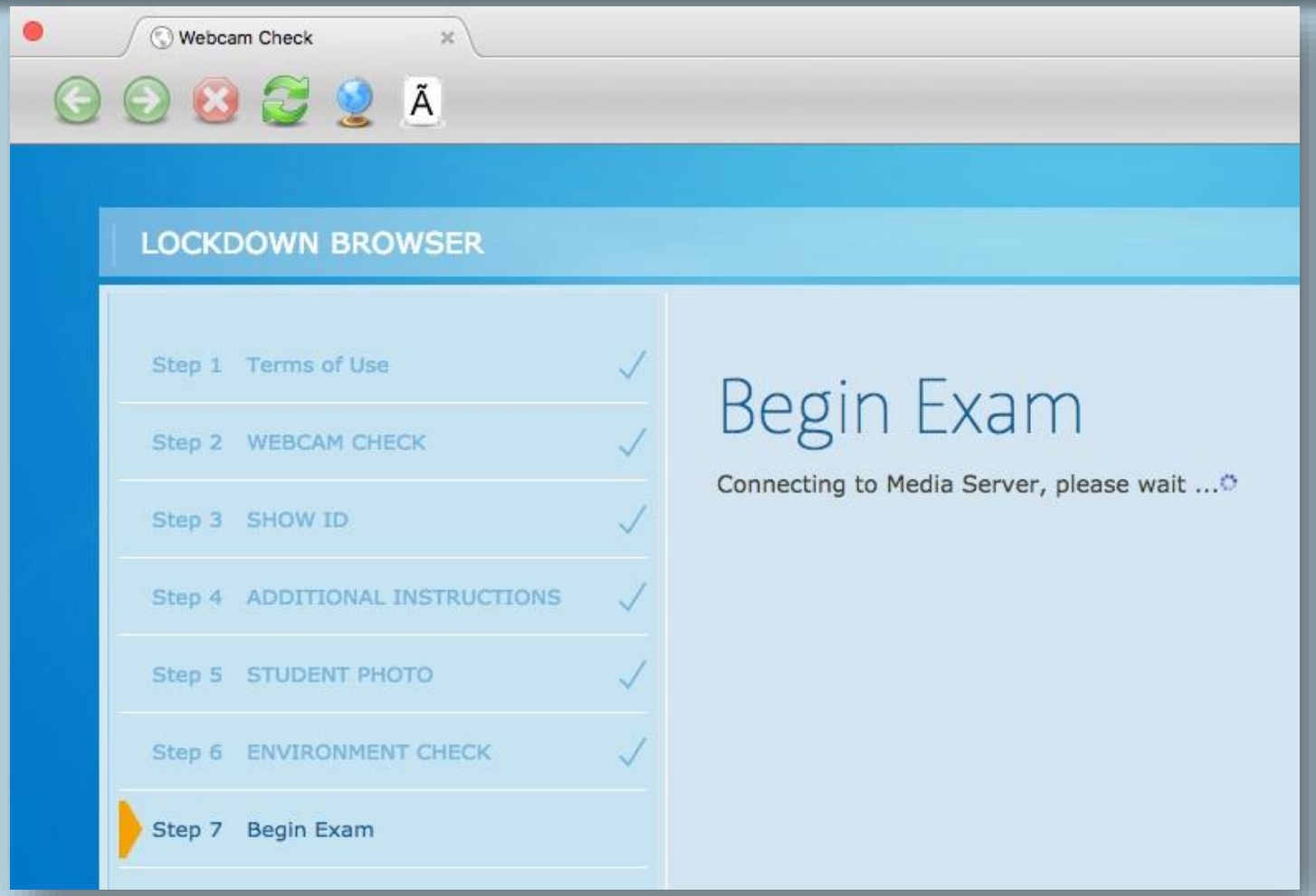
EXPLANATION REQUIRED IF STUDENT NEEDS TO EXIT THE EXAM EARLY

WHEN FINISHED, BROWSER AND COMPUTER ACCESS RESUMED

Exam experience using Monitor

- Exam accessed also through Respondus LockDown Browser icon on Desktop
- Must have webcam
- Walk-through a series of computer checks
- Must have a personal identification card

LDB Monitor Computer Check



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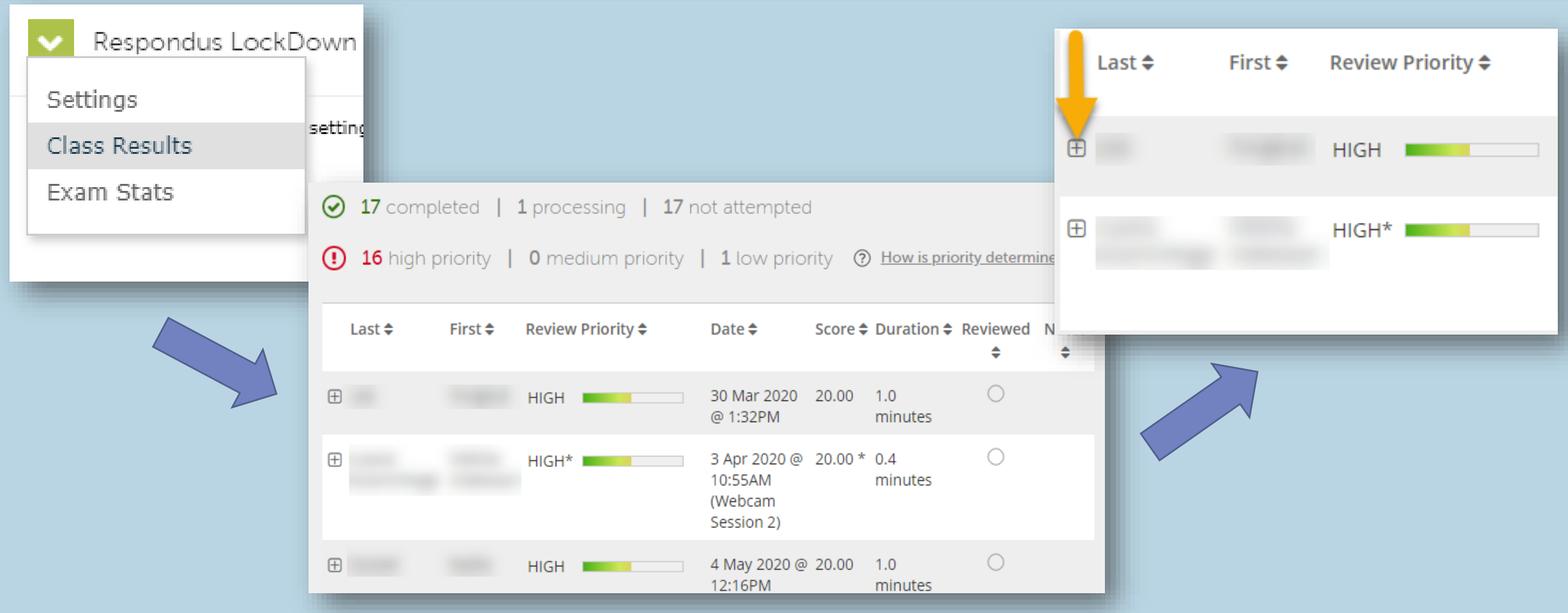
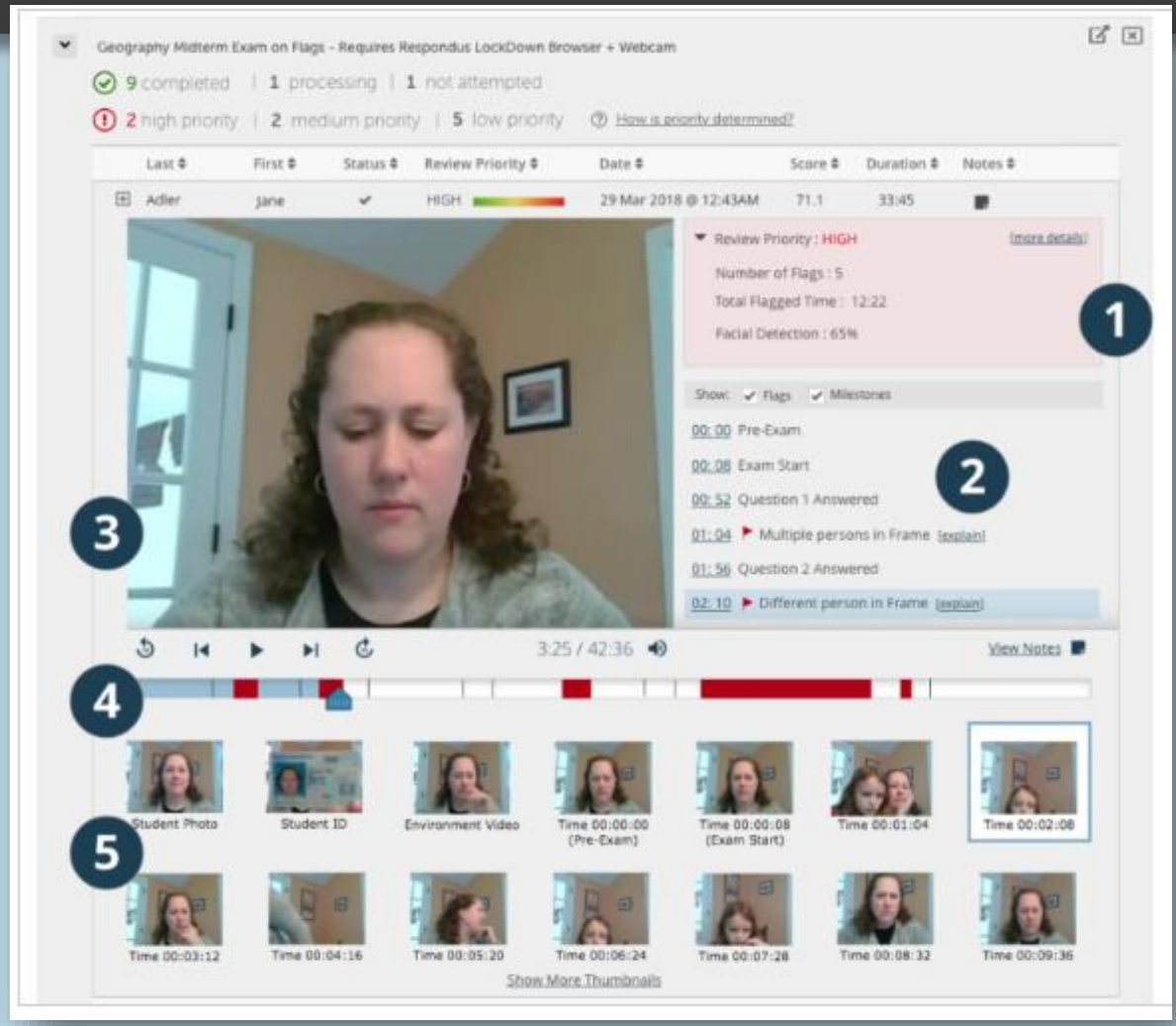
How do instructors see class results?

Access Respondus Monitor Results



Understanding Class Results

1. Summary of key data
2. List of Flags and Milestones
3. Video playback and controls
4. Timeline with flags and milestones
5. Thumbnail images from video

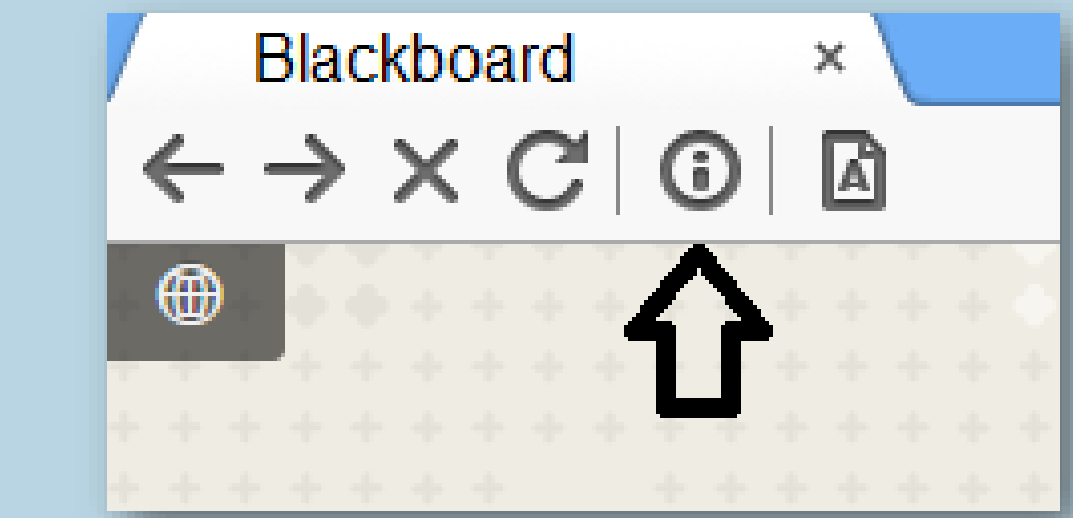


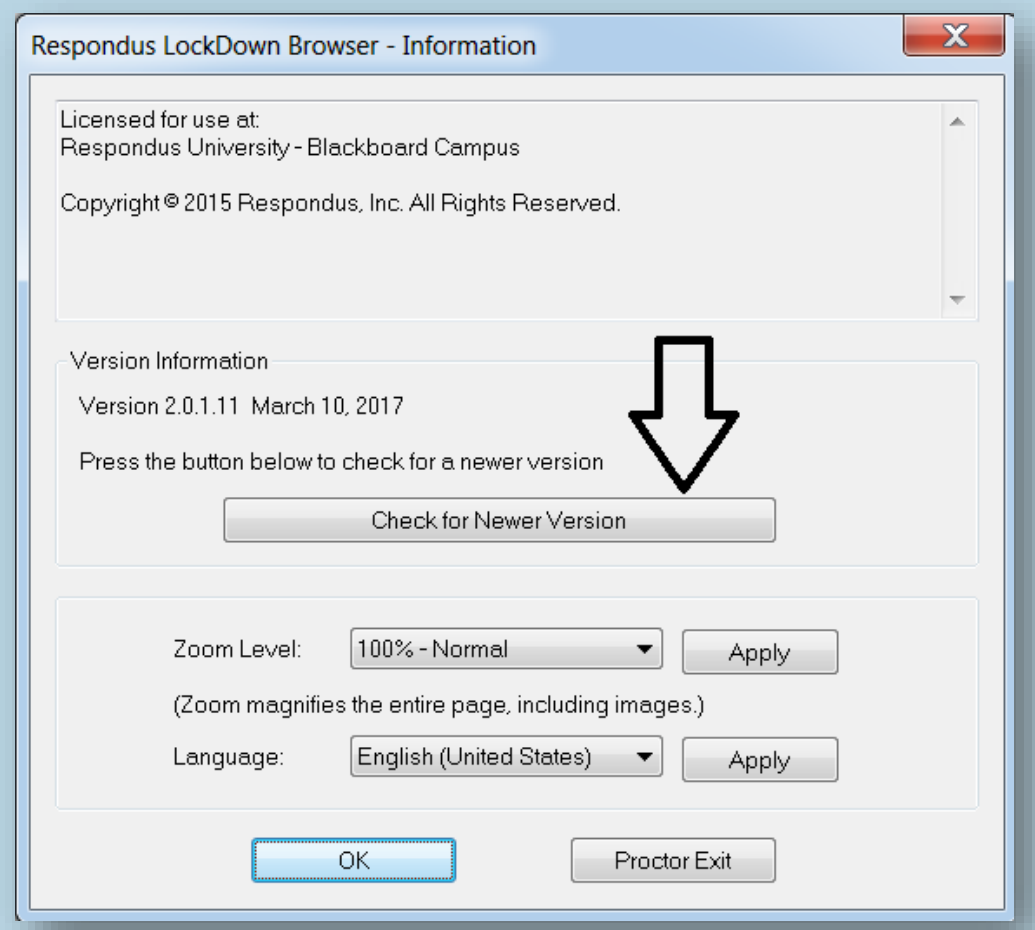
Anything else instructor should know?

Helpful Need to Knows

- Devices not supported – mobile devices and Chromebooks
- iPad supported app proceed with caution
- Student may need to enable camera privacy access setting
- Avoid error status by setting exam settings first
- Must exit LDB after each exam attempt
- Disconnect second monitor prior to start
- Recordings are saved in the course for 5 years
- Respondus only works with Blackboard Exams

Troubleshooting for students





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Conclusion & Questions

- Thank You
- Visit WSU Respondus page at www.wichita.edu/respondus
- Get help from IDA
- www.wichita.edu/ida
- Join ARC Facebook group for community support
- https://www.facebook.com/groups/941604332956573/
- ARC conference website www.Wichita.edu/arcaugust