

KBOR Undergraduate Academic Advising Survey

>Recurrent date start: 1st Monday November
1st followup: 3rd Monday November
2nd followup: 1st Monday December
Close out: end of day Friday after 1st Monday December

>Preamble:

Wichita State University believes in the importance of quality academic advising. In order to assure quality, we ask that you provide feedback about your academic advising experience. This short survey of 16 questions will take only a few minutes to complete. Student identities are kept confidential and results in the aggregate are shared with advisors, faculty, deans and the Kansas Board of Regents.

>Student Banner data capture for table: pidm, pvid, Major code (sorlfos_majr_code1), student class

>Population: currently enrolled undergraduates with no previous WSU degree—(no major code restrictions)

>questionnaire filter:

Q-- Have you met with an advisor to discuss enrollment, selection of major or degree planning within the last 2 years?

- Yes [proceed with Q1]
- No [thank respondent & end survey]

- 1) Are you pursuing a degree?
 - (1) Associate
 - (2) Bachelor
 - (3) Both (Associate and Bachelor)
 - (4) Not seeking a degree

- 2) Where did you go for your last academic advising session (check only one)?
 - (1) Barton School of Business Advising Center (Clinton Hall)
 - (2) Educational Support Services in the College of Education (Corbin Education Center)
 - (3) College of Education faculty advisor
 - (4) Engineering faculty advisor
 - (5) Fine Arts faculty advisor
 - (6) Fine Arts academic records coordinator
 - (7) Health Professions Student Services in Dean's office or Nursing (both in Ahlberg Hall)
 - (8) LAS Advising Center (Grace Wilkie Hall)
 - (9) LAS faculty advisor
 - (10) Other (please specify) _____

- 3) How would you rate your last advising session?
 - (1) Excellent
 - (2) Average
 - (3) Poor

- 4) How frequently do you seek or receive academic advising?
 - (1) Once a semester
 - (2) More than once a semester
 - (3) Once a year

Please respond to the next four questions as they relate to your academic advising experience at WSU.

- 5) I have set short term academic goals, such as deciding on a major, plan of study, proper course selection or a tentative graduation date?
- (1) Definitely
 - (2) Somewhat
 - (3) Not at all
- 6) I have set long term graduation goals, such as exploring career opportunities, graduate or professional school enrollment?
- (1) Definitely
 - (2) Somewhat
 - (3) Not at all
- 7) I understand the requirements for graduation for my academic major?
- (1) Definitely
 - (2) Somewhat
 - (3) Not at all
- 8) I know where to find information about the following policies and procedures? (check all that apply):
[check=1 null=0]
- (8a) GPA requirements
 - (8b) Dropping and adding courses
 - (8c) Changing major
 - (8d) Changing college
 - (8e) Academic probation and dismissal
 - (8f) Enrolling online
 - (8g) Paying tuition and fees online
 - (8h) Student Code of Conduct
 - (8i) Withdrawing from classes
 - (8j) Making an address, phone number or name change
 - (8k) Requesting my academic transcript
 - (8l) Applying for financial aid
 - (8m) Course waitlisting
 - (8n) Obtaining your Shocker ID card

The next five questions relate to your advisor's accessibility.

- 9) Were you required to meet with you advisor in order to enroll?
- (1) Yes
 - (2) No
 - (3) I don't know
- 10) Were you able to meet with your advisor in a timely manner?
- (1) Within one week
 - (2) Within two weeks
 - (3) Within a semester
 - (4) Not able to meet in a timely manner
- 11) When you met with your advisor, was the time allotted adequate to address your questions and concerns?
- (1) Yes [skip to Q 12]
 - (2) No [contingent 11a]
Q11a If no, please explain _____

12) Was your advisor prepared to meet with you?

- (1) Yes
- (2) No
- (3) I don't know

13) How do you communicate with your advisor? (check all that apply)

[check=1 null=0]

- (13a) Email
- (13b) Phone
- (13c) Appointment (in person)
- (13d) Text messaging
- (13e) Facebook or other social media
- (13f) Other (please specify)_____

The next two questions relate to your use of university resources.

14) Where have you pursued information about career options and opportunities? (check all that apply)

[check=1 null=0]

- (14a) Your academic advisor
- (14b) A faculty member
- (14c) Office of Career Services
- (14d) Online
- (14e) Networking/friends or acquaintances
- (14f) Cooperative Education or internships
- (14g) Career Fairs
- (14h) I have not pursued any career information.

15) Which of the following campus resources have you used at least once? (check all that apply)

[check=1 null=0]

- (15a) Counseling & Testing Office
- (15b) Scholarship Office
- (15c) Financial Aid
- (15d) Tuition & Fees
- (15e) Academic Advising
- (15f) Supplemental Instruction
- (15g) Writing Lab
- (15h) Math Lab
- (15i) Any organized tutoring program (such as GEEKS, Multicultural Affairs, TRIO)
- (15j) Career Services
- (15k) Library
- (15l) Disability Services
- (15m) Heskett Center
- (15n) Student Health Services
- (15o) University Police Department
- (15p) Registrar's Office

16) Please submit any comments you wish about your academic advising experience:

Thank you for participating in this survey. Your responses will be aggregated with all other responses and a summary of the results will be shared with academic advisors, faculty advisors, College Deans and the Kansas Board of Regents staff. If you have any questions about the survey, please contact Dr. Richard Muma at Richard.muma@wichita.edu .