# LAWRENCE-DOUGLAS COUNTY FIRE MEDICAL

Review of Emergency Medical Services Service Agreement April 2021

**Public Policy and Management** 



# FINANCE

SERVICE DELIVERY



- Ensure recommendations meet National Fire Protection Association standards
- Provide an overview of Kansas statutory responsibilities
- Conduct best practice research for governance and funding of EMS
- *Review the current EMS system and provide innovative models*
- Review all relevant agreements
- Interview stakeholders
- Develop recommendations regarding governance and financial methodology





# **Service Agreement Recommendations**

- 1. Establish Regular Governance Meetings
- 2. Develop Integrated Medical & Behavior Health Planning/Implementation
- 3. Establish Performance Measures
- 4. Ensure Representation in the LDCFM Leadership Selection
- Eliminate Coroner Scene Investigation (CSI) from LDCFM
- 6. Adopt Contract Agreement Timeframe



# **Consideration for Future Work Plans**

- 1. Define Other Stakeholder Responsibilities
- 2. Determine Future of Technical Rescue
- 3. Adopt Policy to Allow for Independent Non-emergency Medical Transfers:
- 4. Establish First Responder Regular Meeting Schedule
- 5. Amplify Intergovernmental Service Agreement Support
- 6. Develop Other Measurements



## **Service Agreement Recommendations**

The financial model will define:

- Exclusive fire service resources and financial responsibilities
- Exclusive EMS resources and financial responsibilities
- Shared resources for fire and EMS
- Administrative fee

# Financial Model: Current

### Douglas County: 100% EMS Expenses +100% Eudora Station Staff

### ALL OTHER EXPENSES

25.64%	74.36%	
TOTAL	TOTAL	
Douglas County Costs	City of Lawrence Costs	

# Financial Model: Proposed

Douglas County	City of Lawrence	Shared Costs
(100% of EMS Only Expenses)	(100% of Non- EMS/Fire Expenses)	36% of Costs – Douglas County 64% of Costs – City of Lawrence

### New Model: 2019 Year-End Actual Division

Doug	las County	City of Lawrence	Shared Costs				
Personnel							
EMS Chief		Prevention Chief	Operations				
Billing Supervisor		Prevention Captain	Fire Chief				
Billing Admin (2)		Prevention Lieutenant	Admin Chief				
			Training Chief				
			Training Captain				
			Training Lieutenant				
			Admin Specialist (3)				
\$371,129		\$457,172	\$18,000,445.14				
Contractual and Commodities (Capital outlay for Douglas County)							
	\$666,639	\$122,964	\$2,756,201.07				
Subtotal	\$1,037,768.45	\$580,136.38	\$20,756,646.21				
36% = 64%							
Douglas City of							
			County Lawre				

### Proposed Model: Total Cost Breakdown for Both Organizations based on 2019 Audited Actuals

Douglas County		City of Lawrence		
Subtotal EMS Expenses:	\$1,037,768.45	Subtotal Non- EMS/Fire Expenses:	\$580,136.38	
Shared Costs (36%:64% Cost Factor)				
Subtotal	\$ 7,472,392.64	Subtotal	\$13,284,253.57	
TOTAL	\$8,510,161.09	TOTAL	\$13,864,389.95	







- 1. Define EMS Only Resources
- 2. Define Fire/Non-EMS Resources
- 3. Define Combined Fire and Medical Resources
- 4. Adjust for administrative fee
- 5. Re-evaluate cost model
- 6. Financial Exchange
- 7. EMS Capital Expenses
- 8. Shared Capital
- 9. Coroner Scene Investigation

#### Department Budget Established During City Budget Process

74.36% City Funded 25.64% County Funded



122

1

1

1020

current Process

A States

· · ·

LDCFM Collects & Records:

> Medical billing revenue collected

City of Lawrence Sends Quarterly Statement to Douglas County that Includes:

- Medical billing revenue collected amount
- Expense actuals for personnel, contractuals, and commodities
- Full EMS category
- Shared Services category

Douglas County Reimburses City of Lawrence for:

- EMS-only actual expenses
  Shared actual expenses at 36% cost factor
- •LESS the amount collected by City of Lawrence for medical billing revenue

4<sup>th</sup> Quarter Audited Actuals used to reconcile differences and be paid in the following quarter of completion of audit.

SEE ABOVE

proposed Process



# **Additional Considerations**

Shared Capital Planning

- Develop a Shared Finance Tracking Tool
- Plan for Change and Growth

• Future Conversations Regarding Cost Allocation



# Systems Approach with All First Responders

- Clarify Tasks of Agencies
- Analyze System Changes
- Improve Data Collection
- Improve Medical Supply Process
- Adopt Performance Standards



# System Approach with Other Emergency Providers

- Improve Dispatch
- Pursue System Innovations

# **Financial Opportunities**

- Conduct Professional Audit of Medical Billing
- Examine Purchasing Alternatives

# Reduce Non-Emergency Service Impact



# **Consideration for Future Work Plans**

- Define Other Stakeholder Responsibilities
- Determine Future of Technical Rescue
- Adopt Policy to Allow for Independent Non-emergency Medical Transfers:
- Establish First Responder Regular Meeting Schedule
- Amplify Intergovernmental Service Agreement Support
- Develop Other Measurements

# Questions



#### WICHITA STATE UNIVERSITY PUBLIC POLICY AND MANAGEMENT CENTER

#### Wichita State University Public Policy & Management Center

Misty Bruckner, Director Tom Jenkins, Project Associate Darrel Kohls, Project Associate

