

CONTRACT AWARD

Date of Award: December 01, 2020
State of Kansas Contract ID: 49601
MMCAP ID: MMS2000332
Replaces Contract: 43937 MMS14033

Procurement Officer: Aubrey L Waters
Telephone: 785-296-2401
E-Mail Address: aubrey.waters@ks.gov
Web Address: <http://admin.ks.gov/offices/procurement-and-contracts>

Item: Drug Testing Services
Agency/Business Unit: Statewide - Optional Use
Period of Contract: October 05, 2020, through September 30, 2025

Contractor: REDWOOD TOXICOLOGY LABORATORY INC
3650 WESTWIND BOULEVARD
SANTA ROSA, CA 95403

Vendor ID: 0000159143
FEIN: on file
Contact Person: MMCAP Member Primary Contact
Hollie Turk, Director of Sales
<http://www.redwoodtoxicology.com/mmcap>
hollie.turk@abbott.com

E-Mail: hollie.turk@abbott.com
Toll Free Telephone: 800-255-2159 x343

Payment Terms: Net30

Political Subdivisions: Pricing **is** available to the political subdivisions of the State of Kansas.

Procurement Cards: Agencies **may** use a P-Card for purchases from this contract.

Administrative Fee: No Administrative Fee will be assessed against purchases from this contract.

The above referenced contract award was recently posted to Procurement and Contracts website. The document can be downloaded by going to the following website: <http://www.da.ks.gov/purch/Contracts/>

Amendment 1: Extend contract expiration date to September 30, 2024.

[MMCAP Membership Application](#)

Customer Service

a. Hours of Operation: Vendor offers toll-free sales and customer support services during regular business hours, 7:30 a.m. to 4:00 p.m. PT. However, members of Vendor's IT and Toxicology Support Services are available starting at 6:00 a.m. PT. Please note that the IT phone will not ring prior to 7:30 a.m. PT. For IT emergencies or immediate assistance before 7:30 a.m. PT, MMCAP Members should call the department's "Before Normal Business Hours" extension.

b. Phone:

- **IT Support**
helpdesk@redwoodtoxicology.com
During Business Hours: (800) 255-2159, ext. 34311
Before Normal Business Hours: (800) 255-2159, ext. 34345
- **Toxicology Support Services**
clientservices@redwoodtoxicology.com
During Business Hours: (800) 255-2159, Option 5
Before Normal Business Hours: (800) 255-2159, ext. 34340
- **Product Quality Assurance**
Janee Gully, Quality Assurance Director
jgully@redwoodtoxicology.com
During Business Hours: (800) 255-2159, ext. 34354

After hours, agencies may leave a voice message or e-mail a message to the appropriate representative or department, and someone will respond back within 24 hours (excluding weekends). For all non-IT and non-Product Quality Assurance emergency situations that need immediate attention, agencies may contact Staci Hart, Director of Sales at (707) 843-1618.

FREIGHT (FOB): Orders shall be shipped FOB Destination-freight prepaid and allowed.

Ordering Instructions

a. Telephone: Orders may be placed by telephone at (800) 255-2159, by fax at (707) 577-8102, or by e-mailing the appropriate Account Representative which will be provided. Vendor's Account Representatives will confirm receipt of the order.

b. Online: Laboratory Supplies may also be ordered online, through our Supply Online Ordering Form at https://www.redwoodtoxicology.com/resources/supply_form

c. Re-Order Laboratory Supplies: To order new testing supplies (labels, bottles, and shipping materials) MMCAP Members should contact their Vendor Account Representative. Vendor sends a standard three-month supply for Member's convenience. Further, Vendor can set up an outstanding order for supplies, calculated at the Member's average monthly run rate, to eliminate the need for manual ordering.