

## CONTRACT AWARD

**Date of Award:** November 1, 2025

**Contract ID:** 0000000000000000000059220

**Event ID:** MMS2501110

**Replace Contract:** 49601

**Procurement Officer:** Lara J Williams  
**Telephone:** 785/296-2374  
**E-Mail Address:** [Lara.j.william@ks.gov](mailto:Lara.j.william@ks.gov)  
**Web Address:** <https://admin.ks.gov/offices/procurement-contracts>

**Item:** Drug Testing

**Agency/Business Unit:** Statewide

**Period of Contract:** November 1, 2025 through October 31, 2027

**Contractor:** Redwood Toxicology Laboratory Inc.  
3650 Westwind  
Santa Rosa, CA 95403

**Vendor ID:** 0000159143  
**FEIN:** on file  
**Contact Person:** MMCAP Member Primary Contact  
Hollie Turk, Director of Sales  
<http://www.redwoodtoxicology.com/mmcap>  
[hollie.turk@abbott.com](mailto:hollie.turk@abbott.com)

**E-Mail:** [hollie.turk@abbott.com](mailto:hollie.turk@abbott.com)  
**Toll Free Telephone:** 800-255-2159 x343

**Payment Terms:** Net30

**Political Subdivisions:** Pricing is available to the political subdivisions of the State of Kansas.

**Procurement Cards:** Agencies may use a P-Card for purchases from this contract.

**Administrative Fee:** No Administrative Fee will be assessed against purchases from this contract.

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The above referenced contract award was recently posted to Procurement and Contracts website. The document can be downloaded by going to the following website: <http://www.da.ks.gov/purch/Contracts/>

[MMCAP Membership Application](#)**Customer Service**

**a. Hours of Operation:** Vendor offers toll-free sales and customer support services during regular business hours, 7:30 a.m. to 4:00 p.m. PT. However, members of Vendor's IT and Toxicology Support Services are available starting at 6:00 a.m. PT. Please note that the IT phone will not ring prior to 7:30 a.m. PT. For IT emergencies or immediate assistance before 7:30 a.m. PT, MMCAP Members should call the department's "Before Normal Business Hours" extension.

**b. Phone:**

- **IT Support**  
[helpdesk@redwoodtoxicology.com](mailto:helpdesk@redwoodtoxicology.com)  
During Business Hours: (800) 255-2159, ext. 34311  
Before Normal Business Hours: (800) 255-2159, ext. 34345
- **Toxicology Support Services**  
[clientservices@redwoodtoxicology.com](mailto:clientservices@redwoodtoxicology.com)  
During Business Hours: (800) 255-2159, Option 5  
Before Normal Business Hours: (800) 255-2159, ext. 34340
- **Product Quality Assurance**  
**Janee Gully, Quality Assurance Director**  
[jgully@redwoodtoxicology.com](mailto:jgully@redwoodtoxicology.com)  
During Business Hours: (800) 255-2159, ext. 34354

After hours, agencies may leave a voice message or e-mail a message to the appropriate representative or department, and someone will respond back within 24 hours (excluding weekends). For all non-IT and non-Product Quality Assurance emergency situations that need immediate attention, agencies may contact Staci Hart, Director of Sales at (707) 843-1618.

**FREIGHT (FOB):** Orders shall be shipped FOB Destination-freight prepaid and allowed.

**Ordering Instructions**

**a. Telephone:** Orders may be placed by telephone at (800) 255-2159, by fax at (707) 577-8102, or by e-mailing the appropriate Account Representative which will be provided. Vendor's Account Representatives will confirm receipt of the order.

**b. Online:** Laboratory Supplies may also be ordered online, through our Supply Online Ordering Form at [https://www.redwoodtoxicology.com/resources/supply\\_form](https://www.redwoodtoxicology.com/resources/supply_form)

**c. Re-Order Laboratory Supplies:** To order new testing supplies (labels, bottles, and shipping materials) MMCAP Members should contact their Vendor Account Representative. Vendor sends a standard three-month supply for Member's convenience. Further, Vendor can set up an outstanding order for supplies, calculated at the Member's average monthly run rate, to eliminate the need for manual ordering.