**Cover Page**Rhatigan Student Center
Annual Report Fiscal Year 2023
July 2022-June 2023

**Page 1**RSC Board of Directors
Dr.Teri Hall, Board President
Werner Golling, Board of Vice President & Treasurer
Kevin Konda, Board Secretary
Dr. John Dreifort, Faculty Representative
Dr. Richard LeCompte, Faculty Representative
Dr. Rhonda Lewis, Faculty Representative
Brian Sullivan, Alumni Representative

Gabriel Fonseca, USS Representative

John Kirk, SGA President

Mary Elizabeth Thornton, SGA Vice President

Jacob Brand, SGA Treasurer

Gregory Vandyke Jr., Speaker of the Senate

Alice Fitzgerald, SGA Sustainability Director

Olga Lesnik, SGA Budget and Finance Director

Maureen Wetta, SAC Representative

Michaela Lecki, CSB Representative

Adela Grajeda, FSL Representative

Core Values
At the Rhatigan Student Center, we value …

• Educational experiences
• Partnerships
• Customer Service
• Diversity
• Quality programs/services
• Integrity

RSC Mission Statement

The mission of the Rhatigan Student Center is to be a diverse composition of people, services, programs and facilities that enrich the intellectual, cultural and social well-being of the WSU student and supports the university’s mission to serve the greater public good.

Vision

The Rhatigan Student Center will serve as the centerpiece of campus life by welcoming our diverse community and promoting out-of-class learning experiences.

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Building Traffic Data

|  |  |  |  |
| --- | --- | --- | --- |
| Month | Fiscal Year 2022 | Fiscal Year 2023 | Percentage Up/Down |
| July | 26,783 | 32,370 | +21% |
| August | 94,419 | 91,261 | -3% |
| September | 91,651 | 106,420 | +16% |
| October | 76,995 | 92,799 | +21% |
| November | 74,289 | 85,691 | +15% |
| December | 29,197 | 42,642 | +46% |
| January | 53,448 | 66,793 | +25% |
| February | 67,497 | 87,030 | +29% |
| March | 74,234 | 82,089 | +11% |
| April | 84,768 | 87,883 | +4% |
| May | 51,288 | 69,747 | +36% |
| June | 46,349 | 43,882 | -5% |

Total Building Traffic
Fiscal year 2021: 380,000
Fiscal year 2022: 771,000

Fiscal year 2023: 888,607

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RSC By the Numbers
Shocker Sports Grill & Lanes

Games Bowled, fiscal year 2023**:** 42,833

Group Events Hosted fiscal year 2023: 515

98%- groups that said their event hosted at the SSGL was “good” or “outstanding”

Shocker Store
Access Now Program

Access Now is a system that digitally delivers all of a student’s course materials at a discounted rate, using an “opt-out” model.

FY 2023

Overall savings to students**:** $340,400

Participation rate: 91.7%

Community Partnerships

$25,000- value of merchandise/giftcards donated to charities and fundraisers

Total events hosted in RSC FY 2023

WSU departments: 5,711

Student groups: 1,806

Off-campus groups: 404

Total events: 7,921

98% - percentage of event/meeting planners surveyed that were “satisfied” or “very satisfied” in their experience hosting an event at the RSC

Shocker Card Center
Number of Shocker Cards Produced: 6,299

Other RSC department stats
Human Resources

Student Wages Earned: $508,896

Shocker Bowling
3.53 – Average GPA for Shocker Bowling athletes

21 – states represented in the Shocker Bowling program (and 1 foreign country – Colombia!)

Dining Services

2,699 – total of events catered by WSU Dining
Number of Transactions Per Dining Location

Starbucks 80,542

Chick-Fil-A 70,703

Panda Express 67,357

Freddy’s 34,790

Chaat House 12,512

**Page 4**National Champions

In April 2023 in Las Vegas, Nevada, the Shocker Bowling program brought home one team national championship and one singles national championship! The Shocker Bowling men's team brought home their record-breaking 13th national team championship! The Shocker Bowling women's team placed an impressive 3rd place in the national championships, as well. Additionally, women's team freshman Paige Wagner won the singles national championship. That marks the 10th national singles title in school history, which is also a record! Congratulations to the Shocker Bowling program!