

Medical Insurance Waivers with ECI Services

Frequently Asked Questions

Where will information about my waiver/acceptance come from?

Once you check-in with the international program you will begin receiving emails from wsu@elev834.com. Make sure to check your junk mail if you don't see them.

Do I need to complete a waiver if I am going to purchase my medical insurance coverage through WSU?

No. Students who are purchasing health insurance through WSU do not need to complete a waiver request but If you are **not** going to submit a waiver log into the ECI website and click on the "Enroll Now" button prior to the end of the waiver period. This gives you access to your health insurance information immediately.

I completed the online waiver request. How do I know if the waiver is approved?

You will receive an email confirmation from ECI Services.

Will ECI Services contact me if there is a problem with my waiver or documentation?

Yes, ECI Services will send an email to your @shockers.wichita.edu email account. Please check your email often for updates. Always be sure to check your junk mail to be sure.

Will the medical insurance I have through a U.S. employer meet the requirements for a waiver?

U.S. employer **medical** insurance plan **may** meet the health insurance requirements BUT will probably not provide the required medical evacuation and repatriation coverage. An [additional policy](#) to cover the medical evacuation and repatriation requirement may be needed. You should submit your plan through the waiver process to verify.

Can I submit my insurance plan paperwork written in my native language?

No, documents must be in English and coverage amounts in U.S. dollars.

What happens if I miss the deadline to submit my waiver and documentation?

If you do not complete the waiver process by the deadline or if your coverage does not meet the requirements, you will be automatically enrolled and charged for medical insurance on your WSU bill.

I completed a waiver last semester. Do I need to complete one again?

Yes. If you wish to waive the UHCSR insurance coverage, you must complete the insurance waiver process each semester by submitting the online waiver and your insurance documentation.

What if I have questions?

- For general questions regarding the insurance waivers process, contact WSU Student Health Services at student.health@wichita.edu or call 316-978-4SWC (4792)
- For questions about a waiver you have already submitted or about a medical insurance policy that you are thinking about purchasing, contact ECI Services at (833) 249-0574 or email wsu.waive@eciservices.com or wsu.enroll@eciservices.com