

Printing Your WSU Student Insurance Card

1. Go to www.uhcsr.com.
2. Type "Wichita State University" in the search box.

UnitedHealthcare | StudentResources

Search

Login to My Account

STUDENT INSURANCE HAPPENS HERE.
It can be confusing. We're here to help!

Let's start with your school's name.
Wichita State University

Wichita State University

STUDENT HELP CENTER
What do you need to get done today?

SCHOOL ADMINS
There's a place here for you too!

3. Choose your Policy Year, which will be the same as the current school year (begins in Fall and ends in Spring)

UnitedHealthcare | StudentResources

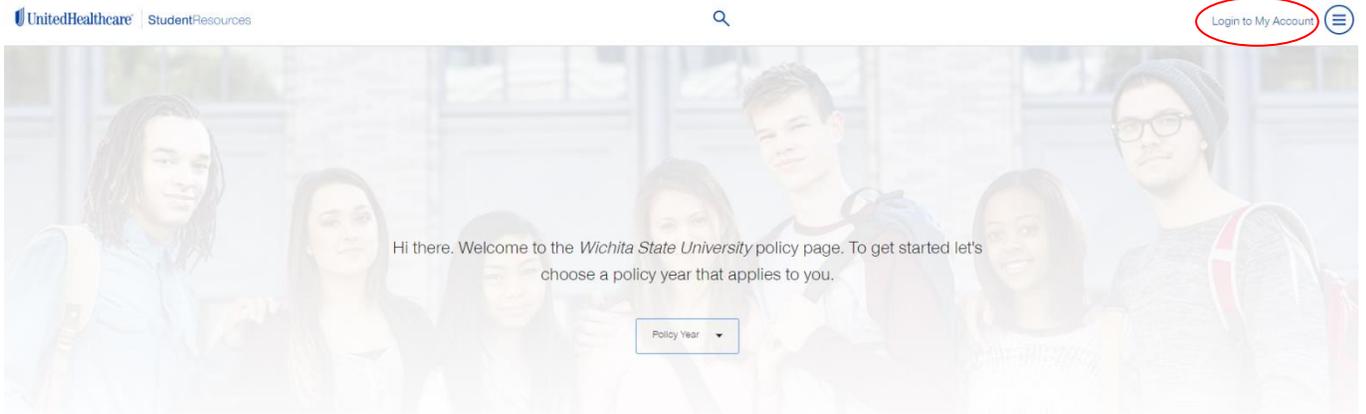
Search

Login to My Account

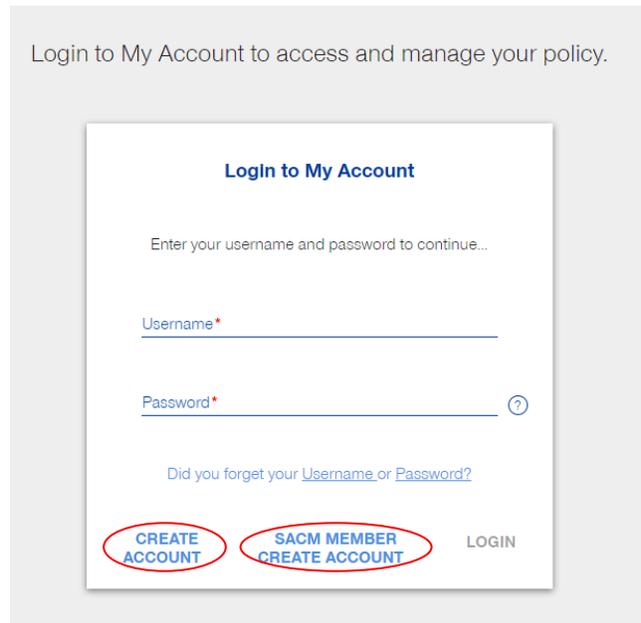
Hi there. Welcome to the *Wichita State University* policy page. To get started let's choose a policy year that applies to you.

Policy Year

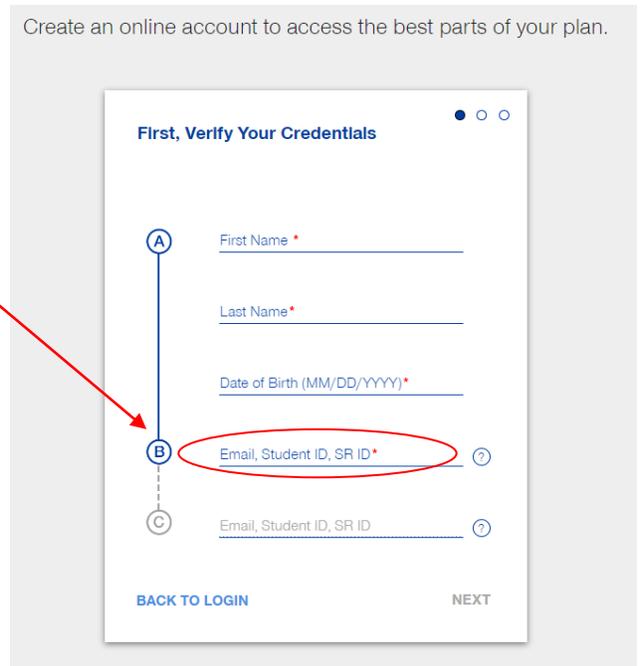
4. Click "Login to My Account"



5. If this is your first time on the site, click "Create Account" or "SACM Member Create Account"



6. Enter your personal information including your WSU ID here. (ex: A123B456)



7. Create a username and password.

Create an online account to access the best parts of your plan.

Now let's create an account.

Username*

Password* ⓘ

Confirm Password* ⓘ

ELECTRONIC DELIVERY CONSENT:

UnitedHealthcare StudentResources now provides Electronic Delivery. By logging in to your account, you are electing to receive these communications electronically, including Explanation of Benefits, Claim Letters, Coverage Letters, and other important information.

We will communicate electronically with you by email or through this website when applicable. When we post communications to your account, you will be notified by email. If you choose not to go Green, you can choose to receive paper communications by mail at any time. Go to My Email Preferences to change your preference, you must have a valid mailing address on file.

[BACK](#) [NEXT](#)

8. You'll see this screen and you can click "Login."

Create an online account to access the best parts of your plan.

Account creation complete

Congratulations!
Your account has been set up successfully.
Login to manage your policy.



Account Activated!

[LOGIN](#)

9. Type your username and password, then click "Login."

Login to My Account to access and manage your policy.

Login to My Account

Enter your username and password to continue...

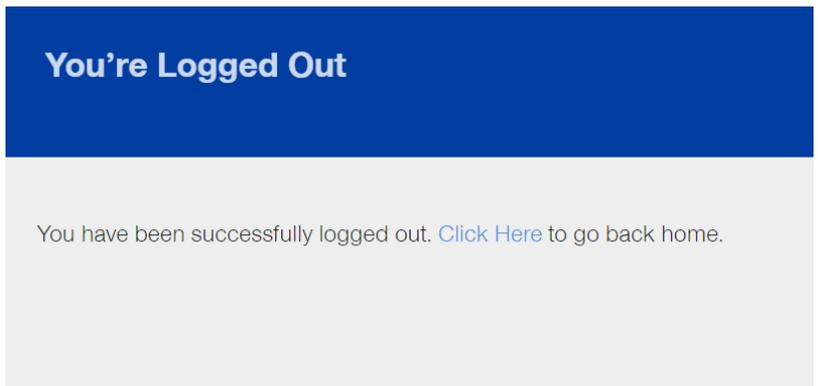
Username*

Password* ⓘ

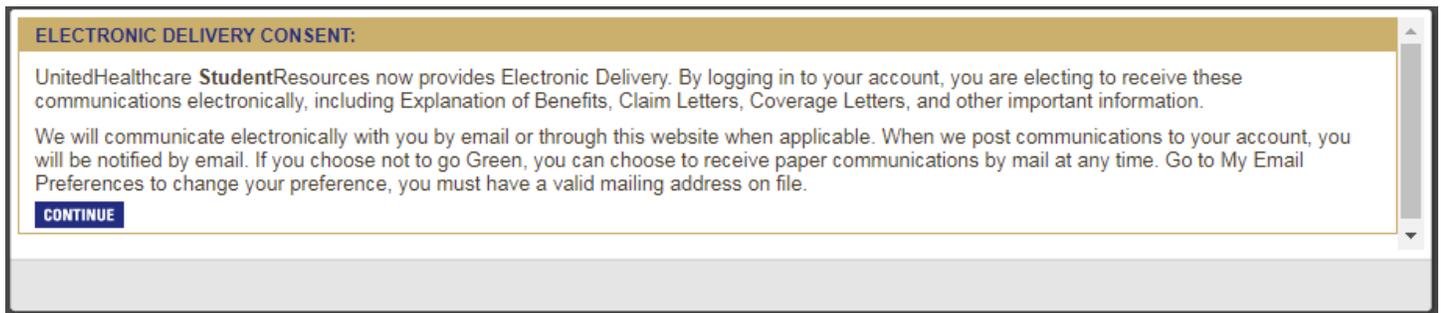
[Did you forget your Username or Password?](#)

[CREATE ACCOUNT](#) [SACM MEMBER CREATE ACCOUNT](#) [LOGIN](#)

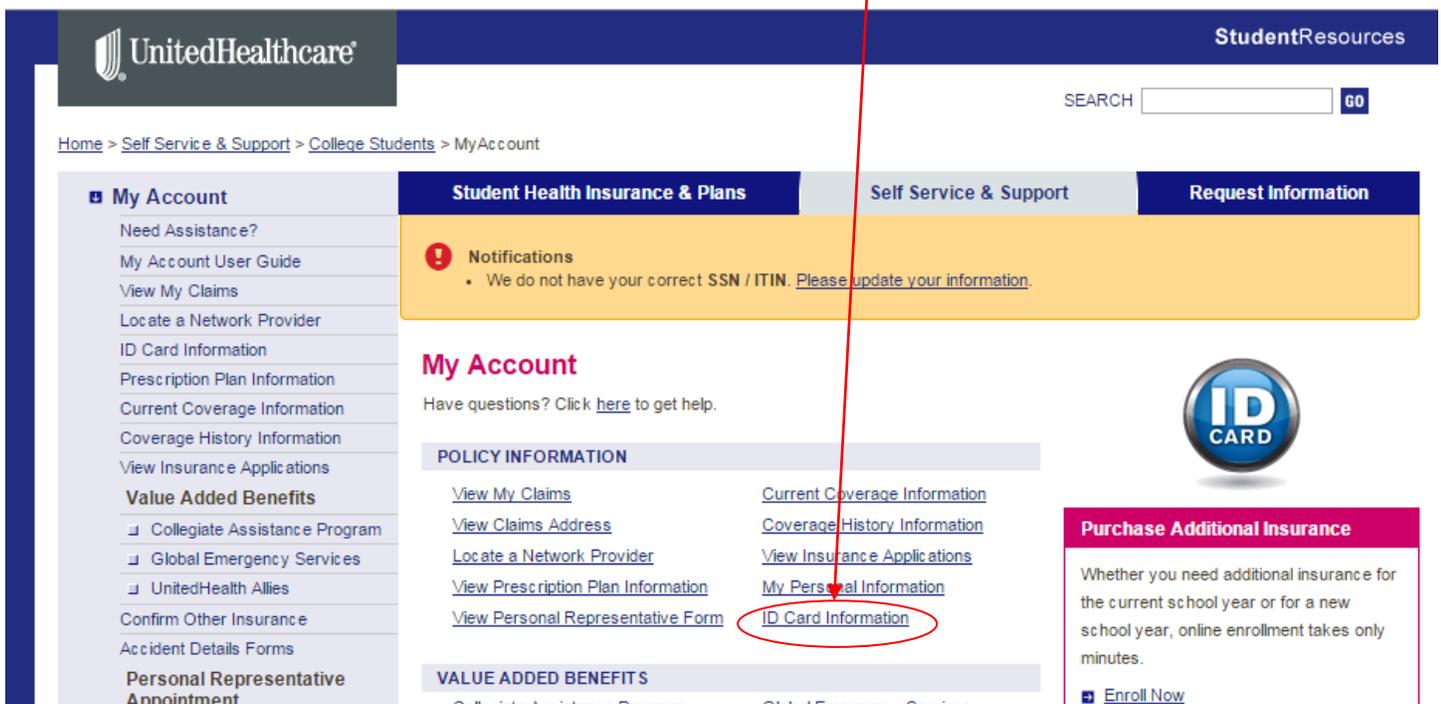
10. The system may automatically log you out at this point, but just click the link to go to the home screen and log in once more.



11. Click "Continue"



12. You are FINALLY ready to print your insurance card! Click "ID Card Information."



13. You can now request a permanent card be mailed to your home address and/or view or print a temporary ID Card.

The screenshot shows the UnitedHealthcare StudentResources website. The navigation bar includes the UnitedHealthcare logo and 'StudentResources'. A search bar is located in the top right. The breadcrumb trail reads: Home > Self Service & Support > College Students > MyAccount > ID Card Information. The main content area has three tabs: 'Student Health Insurance & Plans', 'Self Service & Support', and 'Request Information'. A yellow notification banner at the top states: 'Notifications: We do not have your correct SSN / ITIN. Please update your information.' Below this is the 'ID Card Information' section with the heading 'ID Card Information'. It contains the text: 'Please use the links below to View/Print a copy of your ID Card, or to request a card to be mailed out to you.' Two links, 'Request Permanent ID Card' and 'View or Print ID Card', are circled in red. Below the links, it says: 'You may also access your ID Card on your smartphone at <http://my.uhcsr.com> or by downloading our new Mobile App from your App Store.' At the bottom right, there are 'Download on the App Store' and 'ANDROID APP ON Google play' logos.

14. If you choose to view or print the temporary ID Card, you will see this page. Click "View/Print."

The screenshot shows the 'View or Print ID Card' page on the UnitedHealthcare StudentResources website. The breadcrumb trail is: Home > Self Service & Support > College Students > MyAccount > ID Card Information > View or Print ID Card. The page has the same navigation and notification banner as the previous screenshot. The main heading is 'View or Print ID Card' with the text: 'Select the View/Print link next to the coverage record you wish to view and print the ID card for.' Below this is a note: 'If your dependents are not listed below, please call Customer Service at 1-888-344-8104 (7:00 AM - 7:00 PM CST, Monday through Friday).' A table titled 'Primary YOUR NAME' displays coverage records. The first row is circled in red, and a red arrow points to the 'View/Print' link in the 'Email Address' column. The table has columns for Policy Number, Product Name, Academic Year Coverage Periods, and Email Address. Below the table, there is a privacy notice: 'We understand that information about you and your health is personal and we are committed to protecting that information. Please click on the link below to view our privacy policies.' and a 'Privacy Notice' link.

| Policy Number | Product Name | Academic Year Coverage Periods | Email Address |
|---------------|--------------------------|-------------------------------------|----------------------------|
| 2014-180-4 | Student - Basic - Spring | 01/01/2015 - 05/31/2015 | View/Print |
| 9/8/2014 | 09/04/2014 | Message Center – Email Notification | |
| 11/5/2013 | 09/03/2013 | Message Center – Email Notification | |

15. If you choose to request a permanent ID card, you will see this page.

- a. Make sure your mailing address is correct.
- b. If it's not, click on "My Personal Information."

UnitedHealthcare StudentResources

SEARCH GO

Home > Self Service & Support > College Students > My Account > ID Card Information > Request Permanent ID Card

My Account

- Need Assistance?
- My Account User Guide
- View My Claims
- Locate a Network Provider
- ID Card Information
 - Request Permanent ID Card
 - View or Print ID Card
- Prescription Plan Information
- Current Coverage Information
- Coverage History Information
- View Insurance Applications
- Value Added Benefits**
 - Collegiate Assistance Program
 - Global Emergency Services
 - UnitedHealth Allies
- Confirm Other Insurance
- Accident Details Forms
- Personal Representative Appointment**
 - Submit New Form
 - View Submitted Forms
- My Personal Information**
- My Email Preferences

Student Health Insurance & Plans | Self Service & Support | Request Information

Notifications

- We do not have your correct SSN / ITIN. [Please update your information.](#)

Request Permanent ID Card

Select the Name(s) to request a permanent ID Card. You should receive your ID Card within 7 to 10 business days. If you need further assistance, please call 1-888-344-6104 (7:00 AM - 7:00 PM CST, Monday through Friday).

If your dependents are not listed below, please call Customer Services at 1-888-344-6104.

Please verify your Mailing Address before continuing. If the account does not have a Mailing Address on file, you will not be able to submit the ID Card request.

2020 N Perimeter Rd Apt. A40902
Wichita, KS 67208
[Edit Address](#)

| Primary | Tram | Anh | Le |
|-------------------------------------|--------------------------|--------------------------------|----|
| Policy Number | Product Name | Academic Year Coverage Periods | |
| <input type="checkbox"/> 2014-180-4 | Student - Basic - Spring | 01/01/2015 - 05/31/2015 | |

c. Update your address and click "CONTINUE."

*Required Fields

INSURED INFORMATION

Last Name: First Name: Middle Initial: Gender: Date Of Birth:

Female

Permanent Address: School Assigned ID: Username:

Not Specified

Expected Graduation Date: SSN / ITIN: Why provide this? Phone Number:*

(eg. mm/yyyy) (eg. xxx-xxx-xxxx or xxxxxxxxxxxx)

US Mailing Address:*

My Mailing Address is the same as my Permanent Address.

City:*

State:*

Zip Code:*

(Mailing Address cannot exceed 60 characters)

[Change Password](#)

d. Click "Return to My Account" and go to the page where you can request the permanent card.

UnitedHealthcare StudentResources

Home > Self Service & Support > College Students > MyAccount > Personal Information

My Account

- Need Assistance?
- My Account User Guide
- View My Claims
- Locate a Network Provider
- ID Card Information
- Prescription Plan Information
- Current Coverage Information
- Coverage History Information
- View Insurance Applications
- Value Added Benefits
 - Collegiate Assistance Program
 - Global Emergency Services
 - UnitedHealth Allies
- Confirm Other Insurance
- Accident Details Forms
- Personal Representative Appointment
 - Submit New Form
 - View Submitted Forms
- My Personal Information
- My Email Preferences

Message Center

- My Messages
- My Documents
 - Claim Letters
- Logout of My Account

Student Health Insurance & Plans | Self Service & Support | Request Information

Notifications

- We do not have your correct SSN / ITIN. [Please update your information.](#)

My Personal Information

Thank you.

Your personal information has been successfully submitted and the updates will be reflected in your profile within 2 business days.

PRIVACY POLICY

We know that your privacy is important to you and we strive to protect the confidentiality of your nonpublic personal information. We do not disclose any nonpublic personal information about our customers or former customers to anyone, except as permitted or required by law. We believe we maintain appropriate physical, electronic and procedural safeguards to ensure the security of your nonpublic personal information. You may obtain a detailed copy of our privacy notice by clicking on the [Privacy Policy](#) link or by calling us toll free at 1-888-344-6104 (7:00 AM - 7:00 PM CST, Monday through Friday) or you may write our Privacy Officer at the address listed below:

Privacy Officer
UnitedHealthcare StudentResources
2301 Plano Pkwy, Suite 300
Plano, Texas 75075

[Return to My Account](#)

Mobile | About Us | Contact Us | Feedback | Privacy Policy | Terms Of Use | Site Map

e. Verify your address information, then check the box for the current semester and click "CONTINUE."

UnitedHealthcare StudentResources

Home > Self Service & Support > College Students > MyAccount > ID Card Information > Request Permanent ID Card

My Account

- Need Assistance?
- My Account User Guide
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Student Health Insurance & Plans | Self Service & Support | Request Information

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- We do not have your correct SSN / ITIN. [Please update your information.](#)

Request Permanent ID Card

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If your dependents are not listed below, please call Customer Services at 1-888-344-6104.

Please verify your Mailing Address before continuing. If the account does not have a Mailing Address on file, you will not be able to submit the ID Card request.

YOUR ADDRESS

[Edit Address](#)

Primary **YOUR NAME**

| Policy Number | Product Name | Academic Year Coverage Periods |
|-------------------------------------|--------------------------|--------------------------------|
| <input checked="" type="checkbox"/> | Student - Basic - Spring | 01/01/2015 - 05/31/2015 |

[CONTINUE](#) [CANCEL](#)

16. After you click "CONTINUE," you will see a red message showing that they received your request. You will also receive an email confirmation.

The screenshot displays the UnitedHealthcare StudentResources portal. The breadcrumb trail is: Home > Self Service & Support > College Students > MyAccount > ID Card Information > Request Permanent ID Card. The page has three main tabs: Student Health Insurance & Plans, Self Service & Support, and Request Information. A yellow notification banner at the top states: "Notifications: We do not have your correct SSN / ITIN. Please update your information." The main heading is "Request Permanent ID Card" with instructions: "Select the Name(s) to request a permanent ID Card. You should receive your ID Card within 7 to 10 business days. If you need further assistance, please call 1-888-344-6104 (7:00 AM - 7:00 PM CST, Monday through Friday)." Below this, it says: "If your dependents are not listed below, please call Customer Services at 1-888-344-6104." A warning message follows: "Please verify your Mailing Address before continuing. If the account does not have a Mailing Address on file, you will not be able to submit the ID Card request." The section "YOUR ADDRESS" includes an "Edit Address" link and a table with one row: "Primary YOUR NAME" with a checked checkbox, "Student - Basic - Spring" as the product name, and "01/01/2015 - 05/31/2015" as the coverage period. The word "Success" is written in red in the rightmost column of the table and is circled in red. At the bottom right, there are "CONTINUE" and "CANCEL" buttons.

UnitedHealthcare StudentResources

SEARCH GO

Home > Self Service & Support > College Students > MyAccount > ID Card Information > Request Permanent ID Card

My Account

- Need Assistance?
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YOUR ADDRESS

[Edit Address](#)

Primary YOUR NAME

| Policy Number | Product Name | Academic Year Coverage Periods | |
|-------------------------------------|--------------------------|--------------------------------|---------|
| <input checked="" type="checkbox"/> | Student - Basic - Spring | 01/01/2015 - 05/31/2015 | Success |

CONTINUE CANCEL