Welcome to The Flats at WSU – Wichita State’s premier on-campus apartments! We hope you enjoy living in the heart of the Innovation Campus and being a part of this upperclassmen community. At The Flats you have it all – community, convenience, and high quality amenities within your living space. Starbucks, the Food Truck Plaza, and the soon-to-be-complete YMCA and Wellness Center are all just minutes away from your front door, and your classes are pretty close too! Enjoy the best of both worlds with the perks of apartment living combined with the support of a residence hall.

THE FLATS INFORMATION DESK

DESK SERVICES
The Flats Information Desk is open Monday through Friday 9am to 9pm and Saturday & Sunday 2pm - 10pm. Our friendly student staff can assist you with lock-outs, equipment check-out, and any other questions you may have.

The information desk also strives to ensure the safety and security of all residents. If you ever see any suspicious behavior, individuals who do not belong in our community, or policy violations occurring, please contact the Suites Information Desk at 316-978-6600 (if it’s during business hours or the RA on Duty at 316-210-5912.

The Flats information desk offers many services and items for residents to check out. Some of the most popular items include:
- Campus maps
- Carts & dollies for moving
- Vacuums and cleaning kits
- Board games
- Sports Equipment

KEYS & DOOR ACCESS
You will need your Shocker Card to access the outside entrances of your building and your apartment. If you lose your Shocker Card, you will need to let the desk staff know asap. Once you get a new Shocker Card, come to the desk and access to the building and your room will be added on to your new card.

If you are locked out of your room, come to the information desk and one of our staff will escort you to your room to let you in. There is a $10 lock-out fee added to your bill. If you lose your key permanently, you will be charged $25 per key.

MAIL
All mail for The Flats will be delivered to The Suites this year. When you receive mail, you will be notified via email. Show that email to the Suites Info Desk between 8am and 11pm and our staff will be able to assist you.

Your mailing address is:
Resident’s Name
2011 N. Innovation Blvd, Room #______
Wichita, KS 67208

THE FLATS AMENITIES

Courtyard
The Flats Courtyard area contains a pool, BBQ grills and tables, and a pickleball court. This is a great space for hanging out and getting to know your fellow residents!

Clubhouse
The Clubhouse area is located on the first floor by the main lobby. There is a pool table, ping-pong table, shuffleboard table, TVs and a kitchen area.

Main Lobby
The main lobby is where you will find the Information Desk and the Flats Administrative Office. The Flats Residence Life Coordinator, Becca Johnson and the Graduate Residence Life Coordinator, Osama Syed, both have offices in this space.

Study Spaces
There are several study spaces throughout the building, mostly by the elevators. Feel free to get comfy and get some quality studying done outside of your room!

IMPORTANT CONTACTS

Housing & Residence Life
Main Office: Shocker Hall
2020 N Perimeter Road
Open Monday–Friday, 8:00am–5:00pm
Phone: 316-978-3693
Email: housing.wsu@wichita.edu
Website: wichita.edu/housing

Flats Information Desk: 316-978-3320
Flats Physical Address: (for food deliveries, providing directions, etc)
4105 Mike Oatman Drive
Wichita, KS 67208
TRANSPORTATION: CAMPUS & LOCAL

CAMPUS SHUTTLES
Campus Shuttles are a free and convenient way for you and any campus guests to get around the university quickly! Shuttle service runs Monday-Thursday from 7:30 a.m. – 10 p.m. and Friday from 7:30 a.m. – 6 p.m. The shuttle route runs throughout main campus, over to the Metroplex, and Tall Oaks Apartments. On Wednesdays and Fridays, one of the Campus Route shuttles will extend its route to include the Walmart at 29th and Rock Road. Service to Walmart will begin when it is requested by a passenger.

For routes and information: wichita.edu/shuttle

Wondering where the shuttle is? Track your shuttle! The Shocker Shuttle Tracker app will show you the current location of each shuttle and how long it will be before it arrives at a particular spot. Download it today!

WICHITA PUBLIC TRANSPORTATION
A new partnership between WSU and Wichita Transit will allow students to ride city buses for free and travel to and to utilize the Q-Line Trolley service on weekends. Just present your Shocker Card to the bus driver!

Also, a new bus route called Route 202 will connect The Metroplex, WSU’s main campus, and WSU South. The route will travel north and south on Oliver. Service will run on an hourly schedule Monday through Friday beginning at 7:30 a.m. and ending each day after the conclusion of WSU evening classes.

For bus routes & schedules, visit wichitatransit.org.

THE SUITES & FLATS ACTIVITIES BOARD

If you are interested in getting involved on campus, there are hundreds of student organizations to choose from. But one of the best involvement opportunities for students who live in here in The Suites is the Suites & Flats Activities Board (S-FAB). This student organization is open to all residents. There are officer positions available each fall that students can run for. It’s a great way to have fun and meet new people! Some of the events planned by S-FAB will be holiday parties, finals study sessions, movie nights, and WSU Basketball watch parties. Join in on the fun! Please talk to S-FAB Advisor, Osama Syed at The Flats front office or email him at GRLC.1@wichita.edu for more information!

PARKING ON CAMPUS

To park on campus, you will need to purchase an ePermit through your myWSU portal. Green or Green-and-Yellow-Striped lots are designated student parking lots. Students must have an ePermit to park on campus from 7am to 5pm when school is in session. The parking lot in front of The Flats is a Green lot.

Please visit wichita.edu/parking for more information.

PARKING PERMITS
Students parking on campus are required to have an ePermit, which is a virtual parking permit where your license plate serves as your permit. Student ePermits are $150 for the year or $75 for the semester. A student can register up to 5 vehicles on a single ePermit, but only one vehicle can be parked on campus at any given time.

FLATS UNDERGROUND PARKING
At this time, Flats residents may purchase a permit to park in the underground parking garage beneath The Flats. These permits are $100 per semester and must be purchased with cash or check at the Financial Operations office in Jardine 201. There are only a limited number of spaces and they will be sold on a first come, first served basis. Access to the garage will begin upon residents' move-in to The Flats.

VISITOR PARKING
Visitors to campus will need to purchase an ePermit on the Parking website. Visitors may then park in any lots with green, yellow, or green-and-yellow-striped signage.

SHOCKER PARKING CONTACT INFO
316-978-3333
wichita.edu/parking
wsuparking@wichita.edu

REGISTER YOUR BICYCLE!
We recommend you register your bike, if you have not already done so. This can help if your bike is ever stolen. On the Housing website, there is a Bike Registration Form to complete. Once your form is processed, we will contact you to come to the Shocker Hall front desk to pick up your registration sticker to attach to your bike.
Dining Services is committed to supporting students by offering healthy, delicious meal options at the Shocker Dining Hall as well as grab-n-go options at the GroundHouse and other retail locations across campus. You're sure to eat, learn, and live well while studying here at WSU.

**SHOCKER DINING HALL**
Shocker Dining is the all-you-care-to-eat Café on campus with 11 unique food service platforms where you are sure to find something that meets your taste preference. If you have a meal plan, you’ll use your meal swipes here, but anyone can eat at Shocker Dining by conveniently paying at the entrance.

**Shocker Dining Hall Hours:**
- **Monday–Friday:** 7:00am–8:00pm
- **Saturday–Sunday:** 10:00am–1:30pm and 5:00pm–8:00pm
- **Late Night, Sunday–Thursday:** 8pm–11pm

**GROUNDHOUSE**
The GroundHouse is a coffee shop/convenience store located off the east side of Shocker Dining. It has freshly made pastries, salads, sandwiches, snacks, bottled beverages and a Reverie coffee café. Students with meal plans can use their Dining Dollars here but anyone can purchase items from the GroundHouse. The GroundHouse is conveniently open 17 hours a day!

**Groundhouse Hours:**
- **Monday–Friday:** 7:00am–12:00am
- **Saturday–Sunday:** 7:00am–10:00am

**SHOCKER SPORTS GRILL & LANES**
Shocker Sports Grill & Lanes is a great place to relax and have fun with your friends and family. Bowling, billiards, darts, video games, parties, tournaments, food and fun can ALL be found in the lower level of the Rhatigan Student Center. Please note that food from the

**OTHER DINING OPTIONS**
There are a variety of other dining location on campus to fit your needs including Starbucks, Pizza Hut, Chick-fil-A, Panda Express, and Freddy’s Frozen Custard & Steakburgers. These all take Dining Dollars and are located on the first floor of the Rhatigan Student Center.

**GETTING CONNECTED**

**WIRELESS INTERNET**
Conveniently, there is wireless Internet (WiFi) access in every building on campus. Just login to the WSU Secure network using your myWSU ID and password. If you are having trouble, please contact the Technology HelpDesk at 316-978-4357.

**LANDLINE TELEPHONES**
Telephones and activated landlines are not provided.

**TECHNOLOGY HELP DESK**
316-978-4357
wichita.edu/helpdesk
helpdesk@wichita.edu

Shocker Sports Grill & Lanes must be purchased with cash, or Shocker Dollars as they do not accept Dining Dollars or meal plan swipes.

If something is broken in your living space (furniture, appliances, heat/air), please visit the information desk and our staff will enter a maintenance request. Please note, maintenance requests should not be filled out for connectivity issues – contact the WSU Help Desk at 316-978-4357 for issues with the internet.
TRASH & RECYCLING

There will be separate dumpsters for trash and recycling located just outside of The Flats, near the southwest end of the building. Please do not contaminate the recycle bin with prohibited materials (trash and non-recyclable items). Thank you!

Paying Housing Bills

You can view and pay your Housing bill online by logging into your myWSU student account suite. If you have questions regarding your bill, please call the Housing Office at 316-978-3693.

Policies

All students have the responsibility to abide by university and housing policies and to report safety concerns and policy violations that are taking place in their room, suite, floor, and/or building. You should know that there are consequences for making choices that violate community standards.

You are responsible for abiding by all policies outlined on our website and in the housing contract.

Please visit wichita.edu/housing and scroll to the bottom of the main page to find the link to a digital copy of the Housing Handbook.

You are also responsible for following the University’s Student Code of Conduct, which may be viewed at: http://www.wichita.edu/about/student_conduct/

Stay Up to Date

Get the emergency information you need instantly and effortlessly! With the Shocker Alert System, we will contact you by email the moment there is an emergency or weather alert that affects the campus. To sign up for text alerts through our emergency notification system, log in to the myWSU portal and select the Shocker Alert link in the top center box of your Home tab.

Shocker Cards

You’ll need your Shocker Card for many things on campus, such as accessing the Heskett Center and Shocker Athletics games, using the library, eating in the dining hall, and getting into The Flats! To get your Shocker Card or replace a lost Shocker Card, please stop by Room 105 on the first floor of the RSC.

Shocker Card Center

316-978-CARD (2273)
shocker.card@wichita.edu

University Police & Security

The WSU Police Department is here to ensure that the entire campus community receives quality law enforcement services in a fair and compassionate manner. The officers and staff strive to enhance the educational experience of students by providing them with guidance and support. Some of the extra services UPD provides include jump starts, instructions on how to change a tire, and safety escorts.

Safety Escorts

Oftentimes, students and employees need to be on campus at night or during odd hours of the day and would feel more comfortable having someone walk with them. If you need a Safety Escort, please call the University Police Department at 316-978-3450. Tell the dispatcher where you are and request an escort to a campus location. They will dispatch an officer to walk with you or to give you a ride to your desired location.

University Police Department

Immediate Response/Dispatch: 316-978-3450
wichita.edu/police
police@wichita.edu

New Rave Guardian Mobile App

As part of Wichita State’s ongoing commitment to campus safety, the university is launching Rave Guardian, a free mobile app for Android and Apple smartphones that turns any smartphone into a personal safety device.